



June 25, 2019

To Whom It May Concern

**Re: Roadtrek Sprinter Van – Second-Row Seat Issue
Transport Canada recall number: 2019-309**

Alvarez & Marsal Canada Inc. (“**A&M**”) was appointed the receiver and manager (the “**Receiver**”) of Erwin Hymer Group North America, Inc. (“**EHGNA**” or the “**Company**”) by an Order of the Ontario Superior Court of Justice (Commercial List) (the “**Court**”) granted February 15, 2019. Please be advised that the Receiver is not continuing operations of the Company’s business and has obtained Court approval of a sale process in respect of the Company’s property, assets and undertakings (the “**Sale Process**”).

Information about EHGNA, its background and copies of all materials filed in connection with the receivership proceedings, including the Sale Process, are publicly available on the Receiver’s website at www.alvarezandmarsal.com/ehgna (the “**Case Website**”).

This notice is sent to you in accordance with the requirements of the Canada Motor Vehicle Safety Act. According to the Company’s records, you may have purchased a Roadtrek RV Unit built upon a Mercedes 3500 Chassis, equipped with one or two second row captain’s chairs with integrated seatbelts (in either case, the “**Affected Unit**” and collectively, the “**Affected Units**”).

Please be further advised that the Receiver is currently investigating possible safety issues with the second-row seats of the Affected Units. In particular, the Receiver has become aware that the second-row seats may not meet certain minimum Canadian Motor Vehicle Safety Standard requirements. As a result, it is possible that these second-row seats could fail to withstand certain vehicle impacts, whether in isolation or in combination with other or multiple impacts, and to cause bodily harm. In the event of a collision, the second-row seats may not provide adequate protection for passengers in these seats.

Due to the safety concerns noted above respecting the Affected Units, you are strongly advised by the Receiver to avoid allowing any passengers to sit in the second-row seats while the vehicle is operating until further information is made available.

The Receiver is currently investigating this matter and will provide additional information as soon as practicable, including posting further updates on the Case Website. The Receiver has also notified Transport Canada with respect to this issue.

If you no longer own the Affected Unit, please inform the Receiver directly at the email address below via e-mail. If you are a vehicle lessor, you must forward a copy of this notice to the lessee within ten days.

If you have any questions at all, you can contact the Receiver by email at EHGNReceiver@alvarezandmarsal.com or phone at 1-844-843-7070.

THIS NOTICE IS IMPORTANT AND REQUIRES YOUR IMMEDIATE ATTENTION AND FOLLOW-UP.

Yours truly,

Alvarez and Marsal Canada Inc.
in its capacity as Court-appointed Receiver and Manager
of Erwin Hymer Group North America, Inc.
and not in its personal capacity

