



January 6, 2020

Re: **Roadtrek Sprinter Van – Second-Row Seat Issue**  
Transport Canada 2019-309

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may be non-compliant with the requirements of the Canadian *Motor Vehicle Safety Regulations* and that the non-compliance could affect the safety of a person. Records indicate that you may have purchased a Roadtrek RV Unit built upon a Mercedes 3500 chassis from Erwin Hymer Group North America, Inc. (formerly Roadtrek Motorhomes, Inc.) (“EHGNA”), equipped with one or two second row captain’s chairs with integrated seatbelts (in either case the “Affected Unit” and collectively the “Affected Units”) that may not meet certain minimum Canadian Motor Vehicle Safety Standard requirements. As a result, it is possible that these second-row seats could fail to withstand certain vehicle impacts. In the event of a crash, the second-row seats may not provide adequate protection for passengers in these seats, increasing their risk of bodily injury.

Please note that pursuant to an order of the Ontario Superior Court of Justice (the “Court”), on July 3, 2019, RT Acquisition Corp<sup>1</sup> (the “Purchaser”) acquired substantially all of the assets related to the former “Roadtrek” business of EHGNA. As part of this transaction, the Court approved an asset purchase agreement which, among other things, provided that, Purchaser’s acquisition of the above referenced assets expressly excluded any liability or obligations related to the Affected Units.

Corrective action requires the removal of the seatbelt(s) in the Affected Units and the application of a label, which advises that the second-row seat is not to be occupied while the vehicle is in motion.

In order to obtain this corrective action as a free service, please contact your dealer’s service department and schedule an appointment. If you do not know your nearest Roadtrek dealer, please email, [receiverrecall@roadtrekinc.com](mailto:receiverrecall@roadtrekinc.com) for further assistance.

Roadtrek, Inc. bears no legal responsibility for the Affected Units and is providing this service pursuant to an agreement with Alvarez & Marsal Canada Inc., the Court-appointed Receiver (the “Receiver”). Corrective action instructions and parts will need to be shipped to the dealer prior to your arrival. It should take less than one (1) hour to complete this corrective action, however additional time may be required depending on how dealer appointments are scheduled and processed.

**You are strongly advised by the Receiver not to allow any passengers to sit in the second-row seats while the vehicle is operating.**

---

<sup>1</sup> Subsequent to closing, the Purchaser. changed its name to Roadtrek, Inc.

Canadian federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own the vehicle, please inform the Receiver directly via email at the email address below.

If you have any additional questions, you can contact the Receiver by email at [EHGNReceiver@alvarezandmarsal.com](mailto:EHGNReceiver@alvarezandmarsal.com) or phone at 1-844-843-7070.

Yours truly,

Alvarez and Marsal Canada Inc.  
in its capacity as Court-appointed Receiver and Manager  
of Erwin Hymer Group North America, Inc.  
and not in its personal capacity