

COURT FILE NUMBER      Q.B. No. 1884 of 2019  
COURT OF QUEEN'S BENCH FOR SASKATCHEWAN  
JUDICIAL CENTRE              SASKATOON



IN THE MATTER OF THE *COMPANIES' CREDITORS ARRANGEMENT ACT*, RSC  
1985, C c-36, AS AMENDED

AND IN THE MATTER OF A PLAN OF COMPROMISE AND ARRANGEMENT OF  
101098672 SASKATCHEWAN LTD., MORRIS INDUSTRIES LTD., MORRIS SALES  
AND SERVICE LTD., CONTOUR REALTY INC., and MORRIS INDUSTRIES (USA)  
INC.

**AFFIDAVIT #1 OF ROCHELLE BURKOWSKI**

I, Rochelle Burkowski, Area Director at Employment and Social Development Canada,  
of 1783 Hamilton Street, Regina, Saskatchewan, AFFIRM THAT:

1. I am employed as Area Director, Citizen Services for Southern Saskatchewan at Employment and Social Development Canada ("ESDC") of the Government of Canada. I have held this position since about December 2017. In this position, I am responsible for Service Canada Centres in Southern Saskatchewan.
2. As such, I have personal knowledge of the facts and matters deposed to in this affidavit, except where they are stated to be based on information and belief, and, as to those facts and matters, I believe them to be true.
3. ESDC is responsible for Service Canada, which provides Canadians with a single point of access to numerous government services and benefits.
4. In March 2020, ESDC closed its in-person Service Canada Centres due to COVID-19. A copy of a printout of ESDC's Statement dated March 26, 2020 titled

'COVID-19: In person Service Canada Centres to be closed' is attached to this affidavit and marked as Exhibit "A".

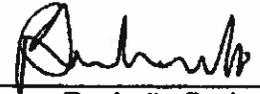
5. In July 2020, ESDC began to gradually re-open Service Canada Centres in some locations for key services. A copy of a printout of ESDC's News Release dated July 7, 2020 titled 'Service Canada begins the gradual and safe reopening of in-person locations across the country' is attached to this affidavit and marked as Exhibit "B".

6. On October 20, 2020, ESDC re-opened the Service Canada Centre located in Yorkton, Saskatchewan, which is presently open and accessible by appointment and for walk-in clients. A copy of a printout from Canada's website containing the details of the Yorkton Service Canada Centre is attached to this affidavit and marked as Exhibit "C". ~~The Yorkton Service Canada Centre presently offers all of the services listed on Exhibit C.~~ 

7. During the period in 2020 when Service Canada Centres were closed, Canadians could access Service Canada's programs and services online and contact Service Canada by telephone, mail, or make an online request for a callback from a Service Canada representative within two business days.

AFFIRMED by electronic means by Rochelle Burkowski )  
at Regina, Saskatchewan BEFORE ME at Saskatoon, )  
Saskatchewan on November 6th, 2020 in accordance )  
with *The Electronic Information and Documents* )  
*Regulations*, Chapter E-7.22 Reg 1 as amended by )  
Saskatchewan Regulations 90/2020. )

  
\_\_\_\_\_  
A Commissioner for Oaths in and for the Province of  
Saskatchewan, being a lawyer

  
\_\_\_\_\_  
Rochelle Burkowski

Name: Melissa Nicolls



Canada.ca Employment and Social Development Canada

## COVID-19: In person Service Canada Centres to be closed

From: **Employment and Social Development Canada**

### Statement

March 26, 2020 Gatineau, Quebec Employment and Social Development Canada

Today, the Honourable Ahmed Hussen, Minister of Families, Children and Social Development issued the following statement:

"COVID-19 has created unprecedented challenges across our country. Service Canada employees, along with many other public servants, have been working around the clock to deliver essential supports to Canadians during this difficult time. That work continues.

During a time when we are asking most Canadians to stay home, we need to make sure our service delivery model follows the best public health advice, while also meeting the needs of Canadians.

At this time, we will be closing in person Service Canada Centres. Let me be clear: Canadians will still be able to access their benefits. The best way to apply remains online at: <https://www.canada.ca/en/services/benefits/ei.html>.

Employees at Service Canada sites will turn their attention to serving Canadians over the phone. Our Citizen Service Officers will be providing personalized service support for EI and pensions applications, in addition to the services provided over the phone by our call centres. This will allow more Canadians to get the support they need, while better protecting both them and our staff.

We recognize that this might be a challenge for some Canadians who prefer to receive services in person. I want to assure Canadians that we are committed to ensuring they all have access to the supports they need and deserve. Service Canada Community Outreach and Liaison Service staff are contacting communities to offer alternate service delivery methods that will continue to support access to critical programs, services and benefits.

This is an evolving situation, and we will continue to make sure our response reflects the unprecedented challenges we face. Along with serving Canadians, health and safety is and will remain our top priority."

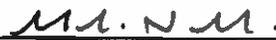
### Contacts

For media enquiries, please contact:

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This is exhibit "A" referred to in the affidavit of Rochelle Burkowski affirmed by electronic means before me on November 6, 2020.

  
A Commissioner for Oaths in and for the Province of Saskatchewan, being a lawyer

Search for related information by keyword: [Employment Insurance](#) | [Employment and Social Development Canada](#) | [Canada](#) | [Government priorities](#) | [Coronavirus \(COVID-19\)](#) | [parents](#) | [general public](#) | [students](#) | [persons with disabilities](#) | [rural community](#) | [women](#) | [media](#) | [seniors](#) | [employers](#) | [Aboriginal peoples](#) | [government](#) | [business](#) | [travellers](#) | [children](#) | [funding applicants](#) | [youth](#) | [scientists](#) | [educators](#) | [statements](#) | [Hon. Ahmed D. Hussen](#)

Date modified:  
2020-03-26

**This is exhibit "B" referred to in the affidavit  
of Rochelle Burkowski affirmed by electronic  
means before me on November 6, 2020.**

*M. N. M.*

**A Commissioner for Oaths in and for the  
Province of Saskatchewan, being a lawyer**



Canada.ca Employment and Social Development Canada

## Service Canada begins the gradual and safe reopening of in-person locations across the country

From: [Employment and Social Development Canada](#)

### News release

July 7, 2020

Gatineau, Quebec

Employment and Social Development Canada

The Government of Canada is committed to supporting Canadians at every stage of the COVID-19 pandemic, and recognizes that Service Canada Centres offer one of the many important ways Canadians can access critical supports. Throughout the pandemic, the Government has taken concrete steps to ensure Canadians can continue to access the services and benefits they are entitled to in a way that respects public health guidelines and keeps Canadians safe.

As more parts of our economy begin to reopen, the Honourable Ahmed Hussen, Minister of Families, Children and Social Development, announced the gradual and safe reopening of up to 90 Service Canada Centres across the country. Decisions about reopening are being guided by public health advice, and with the priority that as many Canadians as possible should be able to access an open Service Canada office.

The reopening of in-person Service Canada Centres will build on the new services recently put in place to meet the needs of Canadians during the pandemic, such as the [eServiceCanada](#) portal. This portal allows Canadians requiring assistance from Service Canada to submit an online request and receive a callback from a Service Canada officer within two business days.

Canadians should continue to use online services whenever possible, including the [eServiceCanada](#) portal. Canadians who do require in-person services should check the [Find a Service Canada Office](#) webpage to see if their local office is open. If so, they are encouraged to make a request for an appointment through [eServiceCanada](#), which also allows Canadians requiring in-person services to submit a request for an appointment.

To protect the health and safety of Canadians and Service Canada employees, extensive work has taken place to ensure these Centres open in the safest way possible. Canadians entering offices will be required to respect physical distancing and will be strongly encouraged to use face masks and hand sanitizer. Each Service Canada Centre will operate according to province and municipal health and safety guidelines. As a result, face masks will be offered at Service Canada Centres where they are required under these guidelines.

Additionally, to continue making online services more accessible, and given that Social Insurance Numbers (SIN) are essential for accessing government services and benefits, Canadians can now apply for one through the secure [SIN online portal](#). The portal allows Canadians to submit a SIN application entirely online within a secure and protected environment.

For the latest and most up-to-date information, and to learn more about available services, visit [Service Canada](#).

### Quotes

*"As we reopen in-person Service Canada Centres, safely serving Canadians will remain our top priority. The return of in-person public access to Service Canada offices will build on the new services that were implemented and will continue to provide convenient support to those clients who need assistance in accessing our benefits and services."*

- The Honourable Ahmed Hussen, Minister of Families, Children and Social Development

### Quick facts

- Service Canada Centres receive over 8 million visits per year.
- New safety measures put in place in Service Canada offices include: signage to manage physical distancing, limited seating in waiting areas, clear barriers at service counters, and enhanced disinfecting of offices.
- In-person services available include processing applications for Social Insurance Numbers, Employment Insurance benefits, Canada Pension Plan and Old Age Security benefits, and passports for essential travel.

- Passport and biometrics services will not be available during the first phase of the reopening of Service Canada Centres. For urgent passport services in Canada, clients can visit [Canada.ca/passport](https://Canada.ca/passport) for the latest updates. For information on biometrics collection services, clients can visit [Coronavirus disease \(COVID-19\): Biometrics](#) for the latest updates.
- The new eServiceCanada portal provides convenient support for Canadians who need assistance to access benefits and services from their home.
- Since the launch of eServiceCanada in March, there have been over 600,000 eService requests, representing roughly 45% of daily in-person traffic prior to COVID-19.
- A new toll-free Service Canada Outreach Support Centre was launched in April to support vulnerable communities with Internet access issues or who face other barriers to service, and are normally served through the Community Outreach and Liaison Services.

## Associated links

- [eServiceCanada: online service request](#)
- [Social Insurance Number online portal](#)
- [Find a Service Canada Office](#)

## Contacts

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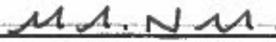
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2020-07-08

## Yorkton Service Canada Centre

This is exhibit "C" referred to in the affidavit of Rochelle Burkowski affirmed by electronic means before me on November 6, 2020.

  
 A Commissioner for Oaths in and for the Province of Saskatchewan, being a lawyer

### Public Announcement

Due to physical distancing, space is limited. Please make a request for an appointment by filling out the [service request form](#). A Service Canada officer will call you back within 2 business days.

Do not come to a Service Canada Centre if you:

- have symptoms of fever, cough or difficulty breathing
- have had contact with a confirmed case of COVID-19 in the past 14 days
- have been instructed by local public health authorities to self-isolate due to travel or contact history.

Service Canada programs and services are available online at [Canada.ca/service-canada-home](https://Canada.ca/service-canada-home) or by telephone at: 1 800 O-Canada (1-800-622-6232) - TTY: 1-800-926-9105

Please send your paper Record of Employment (ROE), or other documents to the appropriate Employment Insurance processing centre. Go to the [EI Contact Information - Individuals](#) page for the mailing address serving your area.



Imperial Plaza  
 214 Smith Street East  
 Yorkton, Saskatchewan

[View building »](#)

[View map »](#)

### Office Information

**Hours of service** Monday to Friday from 8:30 am to 4:00 pm

*Office is closed: from 12:00 pm to 1:00 pm*

**Upcoming holiday closures**

Remembrance Day Wednesday, November 11th 2020

[View all upcoming holiday closures »](#)

**Language of Service** English

**Available Public Phone** Yes

**Available Public Fax** No

**Parking** Free Parking

**Wheelchair accessible** Yes

**Payment Type Accepted** Master Card, Visa, American Express, Debit Card

### Direct Phone Services

Service	Regular Line	Toll Free
CPP/OAS		1 800 277-9914
Record of Employment - Services for Employers: Orders, Information and Record of Employment on the Web (ROE Web)		1 800 367-5693
Social Insurance Number (SIN) Program		1 866 274-6627
Telephone Information Service (Employment Insurance)		1 800 206-7218
Telephone Reporting Service (Employment Insurance)		1 800 531-7555

1 800 O-Canada

1 800 622-6232

**Direct TTY Services**

Service	Regular Line	Toll Free
Employment Insurance Program		1 800 529-3742
Income Security Program		1 800 255-4786
Record of Employment - Services for Employers: Orders, Information and Record of Employment on the Web (ROE Web)		1 855 881-9874

**Services Offered**

- **All Canadians**
  - [Apprenticeship Grants](#)
  - [Benefits Finder](#)
  - [Job Bank](#)
  - [Labour Market Information](#)
  - [Social Insurance Number Application](#)
- **Employers and Organizations**
  - [Funding Programs](#)
  - [Hiring Foreign Workers](#)
  - [Labour Market Information](#)
  - [Record of Employment](#)
- **Families and Children**
  - [Canada Child Benefit](#)
  - [Canada Pension Plan Children's Benefits](#)
  - [Canada Pension Plan Death Benefit](#)
  - [Canada Pension Plan Survivor's Pension](#)
  - [Employment Insurance Compassionate Care Benefits](#)
  - [Employment Insurance Family Supplement](#)
  - [Employment Insurance Maternity and Parental Benefits](#)
  - [Employment Insurance special benefits for Parents of Critically Ill Children](#)
- **Labour and Workplace Information**
  - [Labour Standards](#)
  - [Wage Earner Protection Program](#)
- **Newcomers to Canada**
  - [Foreign Credentials Referral](#)
- **People with Disabilities**
  - [Canada Pension Plan Disability Benefits](#)
  - [Canada Pension Plan Disability Vocational Rehabilitation Program](#)
  - [Opportunities Fund for Persons with Disabilities](#)
- **Seniors**
  - [Allowance Program](#)
  - [Allowance for the Survivor Program](#)
  - [Canada Pension Plan Retirement Pension](#)
  - [Canadian Government Annuities](#)
  - [Guaranteed Income Supplement](#)
  - [International Benefits](#)
  - [Old Age Security](#)
- **Veterans**

- [Veterans Affairs Canada](#)
- **Workers**
  - [Canadian Forces Recruitment Awareness](#)
  - [Employment Insurance Fishing Benefits](#)
  - [Employment Insurance Regular Benefits](#)
  - [Employment Insurance Sickness Benefits](#)
  - [Royal Canadian Mounted Police Recruitment Awareness](#)
- **Youth and Students**
  - [CPP Disability \( 18 to 25 yrs of age\)](#)
  - [CPP Survivors \( 18 to 25 yrs of age\)](#)
  - [Canada Summer Jobs \(CSJ\)](#)
  - [Career Focus](#)
  - [Job Search Assistance](#)
  - [Skills Link](#)

Date modified: 2020-07-10