

**ONTARIO
SUPERIOR COURT OF JUSTICE
(COMMERCIAL LIST)**

IN THE MATTER OF THE *COMPANIES' CREDITORS
ARRANGEMENT ACT*, R.S.C. 1985, c. C-36, AS AMENDED

AND IN THE MATTER OF SUNGARD AVAILABILITY
SERVICES (CANADA) LTD./SUNGARD, SERVICES DE
CONTINUITE DES AFFAIRES (CANADA) LTEE

APPLICATION OF SUNGARD AVAILABILITY SERVICES
(CANADA) LTD./SUNGARD, SERVICES DE CONTINUITE DES
AFFAIRES (CANADA) LTEE UNDER SECTION 46 OF THE
COMPANIES' CREDITORS ARRANGEMENT ACT, R.S.C. 1985, c. C-
36, AS AMENDED

FOURTH REPORT OF THE INFORMATION OFFICER

ALVAREZ & MARSAL CANADA INC.

September 12, 2022

TABLE OF CONTENTS

1.0	INTRODUCTION.....	1
2.0	TERMS OF REFERENCE AND DISCLAIMER	3
3.0	PURPOSE OF THIS REPORT	4
4.0	UPDATE REGARDING THE CHAPTER 11 PROCEEDINGS	5
5.0	DISCLOSURE STATEMENT ORDER.....	10
6.0	SALE ORDERS.....	14
7.0	ACTIVITIES OF THE INFORMATION OFFICER	16
8.0	RECOMMENDATIONS.....	17

APPENDICES

Appendix “A” – Third Report of the Information Officer (July 25, 2022) (without appendices)

1.0 INTRODUCTION

- 1.1 On April 11, 2022 (the “**Filing Date**”), Sungard Availability Services (Canada) Ltd./Sungard, Services de Continuite des Affaires (Canada) Ltee (“**Sungard AS Canada**” or the “**Foreign Representative**”), and 11 affiliated companies (each a “**Debtor**” and collectively, the “**Debtors**”,¹ and together with their direct and indirect non-Debtor affiliates, the “**Company**”), commenced voluntary reorganization proceedings (the “**Chapter 11 Proceedings**”) pursuant to Chapter 11 of the U.S. Bankruptcy Code with the United States Bankruptcy Court for the Southern District of Texas (the “**U.S. Court**”).
- 1.2 Also on April 11, 2022, Sungard AS Canada brought an application before the Ontario Superior Court of Justice (Commercial List) (the “**Court**”) and obtained certain interim relief (including an interim stay of proceedings) pursuant to Part IV of the *Companies’ Creditors Arrangement Act* (the “**CCAA**”, and these proceedings the “**CCAA Recognition Proceedings**”, and together with the Chapter 11 Proceedings, the “**Restructuring Proceedings**”).
- 1.3 On April 12, 2022, the U.S. Court granted various orders in the Chapter 11 Proceedings (the “**First Day Orders**”), including an order authorizing Sungard AS Canada to act as foreign representative in the Chapter 11 Proceedings (the “**U.S. Foreign Representative Order**”).

¹ “**Debtors**” means the following entities that are “debtors” in the Chapter 11 Proceedings: InFlow LLC; Sungard AS New Holdings, LLC; Sungard AS New Holdings II, LLC; Sungard AS New Holdings III, LLC; Sungard Availability Network Solutions Inc.; Sungard Availability Services (Canada) Ltd./Sungard, Services de Continuite des Affaires (Canada) Ltee; Sungard Availability Services Holdings (Canada), Inc.; Sungard Availability Services Holdings (Europe), Inc.; Sungard Availability Services Holdings, LLC; Sungard Availability Services Technology, LLC; Sungard Availability Services, LP; and Sungard Availability Services, Ltd.

- 1.4 On April 14, 2022, this Court made two orders (the “**Initial Recognition Order**” and the “**Supplemental Order**”) that, among other things: (a) recognized the Chapter 11 Proceedings as a “foreign main proceeding” under the CCAA; (b) recognized Sungard AS Canada as the “foreign representative” of the Debtors; (c) stayed all proceedings against Sungard AS Canada and the Guarantor Debtors (as defined in the Supplemental Order); (d) appointed Alvarez & Marsal Canada Inc. (“**A&M Canada**”) as the information officer (the “**Information Officer**”) in respect of the CCAA Recognition Proceedings; (e) recognized and gave effect in Canada to certain of the First Day Orders; and (f) granted the Administration Charge and the DIP Agents’ Charges (each as defined in the Supplemental Order).
- 1.5 Since granting the Initial Recognition Order, this Court has made additional orders from time to time recognizing and giving effect in Canada to certain orders of the U.S. Court, each of which have been described in the Prior Reports (as defined below). On August 3, 2022, this Court made an order recognizing and giving effect in Canada to the Rejection Order and the Omnibus Objection Procedures Order (each as defined and described in the Third Report).
- 1.6 A&M Canada, in its capacity as Proposed Information Officer, filed with this Court a report dated April 13, 2022 (the “**Pre-Filing Report**”). The Information Officer also filed with this Court a report dated May 10, 2022 (the “**First Report**”), two supplemental reports to the First Report dated May 16, 2022 (the “**First Supplement**”) and May 30, 2022 (the “**Second Supplement**”), a report dated July 14, 2022 (the “**Second Report**”) and a report dated July 25, 2022 (the “**Third Report**”, which is attached hereto (without appendices) at **Appendix “A”**). Each of these reports (collectively, the “**Prior Reports**”) are available

on the Information Officer’s case website at: www.alvarezandmarsal.com/SungardASCanada (the “**Case Website**”), together with other Court-filed documents in these CCAA Recognition Proceedings.²

2.0 TERMS OF REFERENCE AND DISCLAIMER

- 2.1 In preparing this report, (the “**Fourth Report**”), the Information Officer has relied solely on information and documents provided by the Foreign Representative, its Canadian legal counsel, the other Debtors, and their U.S.-based restructuring advisor, FTI Consulting, Inc. (“**FTI**”) (collectively, the “**Information**”).
- 2.2 The Information Officer has reviewed the Information for reasonableness, internal consistency and use in the context in which it was provided. However, the Information Officer has not audited or otherwise attempted to verify the accuracy or completeness of the Information in a manner that would wholly or partially comply with Canadian Auditing Standards (“**CASs**”) pursuant to the *Chartered Professional Accountants Canada Handbook* (the “**Handbook**”), and accordingly, the Information Officer expresses no opinion or other form of assurance contemplated under CASs in respect of the Information.
- 2.3 This Fourth Report should be read in conjunction with the Affidavit of Michael K. Robinson, sworn on September 9, 2022 (the “**Sixth Robinson Affidavit**”). Capitalized terms that are used in this Fourth Report but not otherwise defined herein have the meanings ascribed to them in the Sixth Robinson Affidavit.

² Copies of documents filed in the Chapter 11 Proceedings can be found on the case website maintained by Kroll at: <https://cases.ra.kroll.com/sungardAS/>.

2.4 Unless otherwise stated, all monetary amounts contained herein are expressed in USD.

3.0 PURPOSE OF THIS REPORT

3.1 The purpose of this Fourth Report is to provide this Court with information regarding the following:

- (a) updates regarding the Chapter 11 Proceedings, including an update on the Sale Process and an overview of the Plan (each as defined below); and
- (b) the orders that the Foreign Representative is seeking to have recognized and given effect in Canada by this Court pursuant to the CCAA, being:
 - (i) the *Order (I) Conditionally Approving the Disclosure Statement; (II) Approving the Combined Hearing Notice; (III) Approving the Solicitation and Notice Procedures; (IV) Approving the Forms of Ballots and Notices; (V) Approving Certain Dates and Deadlines in Connection with the Solicitation and Confirmation of the Plan and (VI) Scheduling a Combined Hearing on (A) Final Approval of the Disclosure Statement and (B) Confirmation of the Plan* (the “**Disclosure Statement Order**”), as granted by the U.S. Court on September 7, 2022;
 - (ii) the *Order (I) Approving the Sale of Debtors’ Assets Free and Clear of Liens, Claims, Interests and Encumbrances; (II) Approving the Assumption and Assignment of Executory Contracts and Unexpired Leases in Connection Therewith; and (III) Granting Related Relief* (the “**365 Sale Order**”), as granted by the U.S. Court on August 31, 2022; and

(iii) the *Order (I) Approving the Sale of Debtors' Assets Free and Clear of Liens, Claims, Interests and Encumbrances; (II) Approving the Assumption and Assignment of Executory Contracts and Unexpired Leases in Connection Therewith; and (III) Granting Related Relief* (the “**11:11 Sale Order**”, and together with the 365 Sale Order, the “**Sale Orders**”), if granted by the U.S. Court at the hearing scheduled for September 14, 2022.

3.2 This Fourth Report also provides a summary of the activities of the Information Officer since the date of the Third Report (July 25, 2022).

4.0 UPDATE REGARDING THE CHAPTER 11 PROCEEDINGS

Sale Process Update

4.1 As described in the First Report, the Restructuring Proceedings were commenced to implement the restructuring support agreement (the “**RSA**”) entered into by the Debtors and an ad hoc group of secured term loan lenders. The terms of the RSA included the commencement of a sale process (the “**Sale Process**”) that contemplated various restructuring scenarios, including:

- (a) a “Sale Scenario”, which would be one or multiple transaction(s) resulting from the Sale Process, either with one or more third-parties, or alternatively, through a credit bid transaction; and/or
- (b) an “Equitization Scenario”, which would be implemented by the Debtors reorganizing any remaining assets and/or business lines not sold and distributing

the reorganized equity to the Holders of Term Loan DIP Claims and, as applicable, First Lien Credit Agreement Claims.

4.2 As part of the Sale Process, the Debtors, together with their investment bankers, developed a competitive bidding process to maximize the value of the Debtors' assets and business.³ The U.S. Court entered the Bid Procedures Order on May 11, 2022, and this Court recognized the Bid Procedures Order on May 16, 2022.

4.3 The Final Bid Deadline passed on July 7, 2022. As described in the Sixth Robinson Affidavit, after evaluating all of the bids received during the Sale Process the Debtors have determined to pursue the following:

- (a) a sale of Bravo and certain Workplace Recovery assets to 365 SG Operating Company LLC ("**365 Data Centers**", and such transaction, the "**Bravo Transaction**");
- (b) a sale of CMS to 11:11 Systems, Inc. ("**11:11**", and such transaction, the "**CMS Transaction**");⁴ and
- (c) continue to pursue either a reorganization or sale of the Debtors' remaining business, Eagle.

4.4 *Bravo Transaction*: The Bravo Transaction contemplates a purchase price of \$52.5 million in cash, plus the assumption of certain Cure Costs and certain liabilities, subject to certain

³ As described in the Sixth Robinson Affidavit, the Debtors' businesses consist of: (a) a Colocation & Network Services business ("**Bravo**"), (b) a Cloud & Managed Services business ("**CMS**"), (c) a Recovery Services business ("**Eagle**") and a Workplace Recovery business ("**Workplace Recovery**").

⁴ The sale of Bravo and the sale of CMS are referred to collectively as the "**Sale Transactions**".

adjustments. The Bravo Transaction was approved by the U.S. Court on August 31, 2022, and is discussed in more detail below.

4.5 *CMS Transaction:* The CMS Transaction contemplates a purchase price of \$1 in cash, and the assumption of certain liabilities. A hearing has been scheduled on September 14, 2022 before the U.S. Court to seek approval of the CMS Transaction, which is discussed in more detail below.

4.6 *Eagle Sale or Reorganization:* As discussed in more detail below, the Plan contemplates either a sale of the Eagle assets or a reorganization around the Eagle business. It is anticipated the sale or reorganization around the Eagle business will include at least one location in Canada. The Debtors remain in discussions with the remaining two Canadian landlords regarding the terms of the leases and the delivery of services to customers in those locations.

Plan Overview

4.7 As contemplated in the RSA, the Plan was designed to allow the Debtors to distribute the proceeds from the Sale Transactions and/or implement the reorganization of the Company's remaining assets and operations as contemplated under any Equitization Scenario. The most recent amendments to the Plan, which were filed on September 2, 2022, reflect the contemplated Sale Transactions and allow flexibility for either (i) a reorganization through equitization of the Term Loan DIP Facility Claims and the Allowed First Lien Credit Agreement Claims (the "**Equitization Scenario**") or (ii) the sale of the Eagle business (the "**Eagle Sale Scenario**"). Readers are cautioned that the commentary

below is an overview only, and, as such, interested parties should review the Plan in its entirety. A copy of the Plan is attached as **Exhibit “M”** to the Sixth Robinson Affidavit.

4.8 The Sixth Robinson Affidavit describes the Plan in detail. Certain key matters with respect to the Plan have been summarized below:

- (a) the Plan provides for payment in full in cash for ABL DIP Facility Claims or such other treatment as is acceptable to the Required ABL DIP Lenders;
- (b) the Plan provides for Holders of Term Loan DIP Facility Claims to receive: (1) in the Eagle Sale Scenario, the Holders’ pro rata share of (i) proceeds from Sale Transactions; and (ii) any additional cash or proceeds not included in the Sale Transactions and (2) in the Equitization Scenario, the Holders’ pro rata share of (i) proceeds from one or more Sale Transactions; (ii) the take back debt, if applicable; and (ii) Reorganized Debtor Equity (as set forth in the Equity Allocation Schedule, which will take into account, among other things, the amount of First Lien Credit Agreement Claims that were rolled-up pursuant to the Final DIP Order);
- (c) based on the results of the Sale Process in comparison to the amount of the Debtors’ aggregate secured debt outstanding⁵, the Plan has been updated to reflect that there will be no distributions beyond First Lien Credit Agreement Claims, accordingly:
 - (i) Second Lien Credit Agreement Claims and Non-Extending Second Lien Credit Agreement Claims will be cancelled and will be of no further force

⁵ As at September 2, 2022, the Debtors’ aggregate secured debt outstanding (including the Term Loan DIP Facility and secured pre-petition amounts, but excluding the ABL DIP Facility) was in excess of \$500 million.

or effect, and Holders of Second Lien Credit Agreement Claims and Non-Extending Second Lien Credit Agreement Claim will not receive any distributions under the Plan; and

(ii) General Unsecured Creditors will not receive any distributions under the Plan;

(d) in total there are 10 Classes of Claims and Interests contemplated under the amended Plan. The Sixth Robinson Affidavit provides a detailed chart outlining the Classes, their voting rights and estimated recoveries:

(i) where a Class is unimpaired under the Plan, its members are presumed to accept the Plan and are not eligible to vote. Such Unimpaired Claims will be paid in full, in cash, except to the extent the holders agree to a less favourable treatment; and

(ii) where a Class will receive no distribution under the Plan, the members of such Class are not entitled to vote and are deemed to reject the Plan;

(e) the Plan provides for broad releases of the Debtors and certain third parties. The Plan provides that voting and non-voting parties may opt-out of the release by checking a box on the form distributed by the Debtors;

(f) under the Plan, Canadian creditors and creditors of Sungard AS Canada are being treated in the same way as all other U.S. creditors; and

- (g) it is a condition precedent to implementation of the Plan that this Court: (i) enter an order recognizing the order of the U.S. Court confirming the Plan and giving such order full force and effect in Canada; and (ii) with respect to the Sale Transactions involving Canadian assets, enter an order recognizing and giving full force and effect to the order of the U.S. Court approving the applicable Sale Transaction.

5.0 DISCLOSURE STATEMENT ORDER

5.1 The U.S. Court was originally scheduled to hear a motion by the Debtors to approve the Disclosure Statement Order on June 29, 2022. On June 23, 2022, the Foreign Representative served a motion record on the Canadian service list, together with an affidavit of Michael K. Robinson, in support of the recognition of the Disclosure Statement Order, should it be granted at the U.S. hearing.

5.2 As discussed in detail in the Sixth Robinson Affidavit, it was necessary to defer certain milestone dates from the RSA as the Sale Process progressed. As such, the hearing to approve the Disclosure Statement Order was adjourned and rescheduled with the U.S. Court six times. The Disclosure Statement Motion was ultimately heard by the U.S. Court on September 7, 2022. The relief sought was uncontested, and the Disclosure Statement Order was approved.

5.3 The Disclosure Statement Order and the Plan and Disclosure Statement⁶ are described in more detail in the Sixth Robinson Affidavit. In summary, the Disclosure Statement Order provides the Debtors with the following relief:

- (a) *Disclosure Statement*. Conditional approval of the adequacy of the information provided in the Plan and Disclosure Statement to ensure that creditors are provided sufficient information so that they can form a judgement and vote on the Plan;
- (b) *Combined Hearing Notice*. Approval of the Combined Hearing Notice in respect of the combined hearing on the adequacy of the Disclosure Statement and confirmation of the Plan (the “**Combined Hearing**”);
- (c) *Solicitation Procedures*. Approval of the solicitation procedures for providing notice and soliciting votes to accept or reject the Plan;
- (d) *Solicitation Packages*. A finding that that the solicitation packages to be sent to the holders of claims entitled to vote on the Plan are in compliance with U.S. Bankruptcy Rules governing notice procedures. Among other things, the Solicitation Packages will include a copy of the Plan and Disclosure Statement and the Disclosure Statement Order;
- (e) *Ballots*. Approval of the forms of ballots voting to accept or reject the Plan;

⁶ A copy of the Plan and Disclosure Statement is attached as **Exhibit “M”** to the Sixth Robinson Affidavit, together with a blackline comparing to the original version filed in advance of the originally scheduled hearing on June 29, 2022.

- (f) *Other Notices.* Approval of certain forms in connection with solicitation including, (i) Presumed to Accept notice; (ii) Presumed to Reject notice; and (iii) Assumption notice applicable to counterparties to Executory Contracts and Unexpired Leases;
- (g) *Confirmation Dates.* Establishing the following dates and deadlines with respect to the Plan’s solicitation and confirmation schedule, subject to modification as necessary:

Date	Milestone
September 6, 2022	Voting Record Date
September 9, 2022	Solicitation Date
September 19, 2022	Plan Supplement Filing Deadline
September 26, 2022 at 4:00 p.m. (Central Time)	Voting Deadline
September 26, 2022 at 4:00 p.m. (Central Time)	Plan and Disclosure Statement Objection Deadline
September 30, 2022	Deadline to File Voting Report
October 3, 2022 at 2:00 p.m. (Central Time)	Combined Hearing on Disclosure Statement and Plan

5.4 In addition to being included in the Solicitation Packages, a copy of the Disclosure Statement Order and the Plan and Disclosure Statement will be distributed to the service list in these CCAA Recognition Proceedings and posted to the Case Website. Further, the Combined Hearing Notice will be posted on the Case Website, and the Plan Supplement will be posted on the Case Website on request by the Foreign Representative.

5.5 As described above, due to the results of the Sale Process, the only creditors that will be entitled to vote on the Plan will be the holders of the First Lien Credit Agreement Claims

(Class 3). The estimated recovery for these claimants is not yet known but will be provided by the Debtors and filed with the U.S. Court no later than 7 days in advance of the Voting Deadline.

5.6 Article IX of the Plan and Disclosure Statement provides that on the Effective Date, except as otherwise provided in the Plan, Plan Supplement or a Final Order, each remaining Executory Contract and Unexpired Lease shall be deemed to be rejected, without the need for any further notice to or action, order or approval of the Bankruptcy Court, unless such Executory Contract or Unexpired Lease: (a) was previously assumed, assumed and assigned or rejected (including in connection with any Sale Transaction); (b) was previously expired or terminated pursuant to its own terms; (c) is the subject of a motion to assume or assume and assign filed on or before the Confirmation Date; (d) in the Equitization Scenario, is a Customer Agreement, in which case such Customer Agreement shall be assumed by the Reorganized Debtors pursuant to the Plan to the extent such Customer Agreement was not previously assumed, assumed and assigned, or rejected (including in connection with the Sale Transactions), and does not relate solely to Customer Agreements that have only Bravo or CMS revenue; or (e) is designated specifically, or by category, as an Executory Contract or Unexpired Lease on the Schedule of Assumed Executory Contracts and Unexpired Leases. The Information Officer understands that the Debtors intend to file a list of contracts that will be assumed either concurrently with, or as part of, the Plan Supplement.

5.7 The Information Officer also understands that the Debtors intend to file a list of contracts to be assumed as part of the Plan Supplement. As discussed in the Sixth Robinson Affidavit, certain counterparties have formally objected to the cure amounts listed in the

Assumption and Assignment Notices received from the Debtors. The Assumption and Assignment Notices listed all contracts that may potentially be subject to assumption in the Chapter 11 Cases. Because not all contracts will be assumed, either by a third-party or the Debtors, not all such objections will ultimately be relevant. None of the objections relevant to the Bravo Transaction or CMS Transaction included contracts where Sungard AS Canada was the Debtor counterparty. The list filed by the Debtors will identify the applicable Cure Costs in respect of each contract. To the extent that the Cure Costs are the same as listed on the prior schedules pursuant to the Bidding Procedures Order, the counterparties shall not have a further opportunity to object.

6.0 SALE ORDERS

365 Sale Order

- 6.1 In accordance with the Bidding Procedures Order, the Debtors determined that the bid submitted by 365 Data Centers constituted the highest and best offer for the assets described in that bid. As discussed above, the Bravo Transaction contemplates that 365 Data Centers will purchase certain assets associated with the Debtors' Bravo business for \$52.5 million in cash, plus the assumption of certain Cure Costs and other liabilities, subject to adjustments. The assets to be purchased are primarily associated with eight data centers located in the United States. The proceeds of the Bravo Transaction will fund a portion of the Plan distributions, and as such, this transaction is a key component of the Debtors' ability to emerge from these proceedings.
- 6.2 In finalizing the list of contracts to be assumed and assigned pursuant to the Bravo Transaction, the Debtors discovered that three are legacy master contracts with Sungard

AS Canada, one of which has since terminated, for limited services provided in the United States and Canada and the other Debtors, who are not applicants in these proceedings have limited contracts with customers located in Canada. In addition, the list of assets to be transferred includes some limited network and internet, and information technology systems-related equipment assets in Canada. The Information Officer understands that notice to counterparties to the Sungard AS Canada contracts was provided pursuant to the Bidding Procedures Order.

- 6.3 The counterparties were given notice of the proposed cure amounts pursuant to the Bidding Procedures Order (as discussed above) and given the opportunity to review information from 365 Data Centers to confirm that 365 Data Centers has the financial ability to continue to perform the contracts. None of the three parties that have contracted with Sungard AS Canada have filed objections.
- 6.4 Given that there are customer contracts and assets of Sungard AS Canada that would be directly impacted by the Bravo Transaction, the Foreign Representative is seeking recognition of the 365 Sale Order.

11:11 Sale Order

- 6.5 The Debtors also determined that the sale of the CMS business to 11:11 as contemplated by the CMS Transaction represented the highest and best offer, taking into account, among other things, (i) the assumption of liabilities associated with the contracts to be assigned to 11:11 Systems; and (ii) the need to provide continued services to customers in order to maintain the value of the Debtors' other business units.

6.6 The CMS Transaction contemplates the assumption and assignment of certain contracts. Pursuant to the Bidding Procedures Order and the 11:11 APA, the list of contracts to be assumed and assigned was filed on September 7, 2022. The assets to be purchased in Canada include certain limited contracts with Sungard AS Canada, as well as certain limited network and internet, and information technology systems-related equipment, as well as certain Canadian-registered intellectual property, including a Canadian patent. The Information Officer understands that, pursuant to the Bidding Procedures Order, notice was provided to the Canadian contract counterparties. The Foreign Representative is seeking recognition of the 11:11 Sale Order to, among other things, ensure that the patent can be transferred free and clear.

6.7 The counterparties were given notice of the proposed cure amounts pursuant to the Bidding Procedures Order (as discussed above) and given the opportunity to review information from 11:11 Systems, Inc. to confirm that 11:11 Systems, Inc. has the financial ability to continue to perform the contracts.

6.8 The CMS Transaction is scheduled to be heard by the U.S. Court on September 14, 2022. If there are objections or modifications to the proposed relief, the Foreign Representative or Information Officer will advise this Court accordingly.

7.0 ACTIVITIES OF THE INFORMATION OFFICER

7.1 The activities of the Information Officer since the date of the Third Report have included:

- (a) maintaining the Case Website (www.alvarezandmarsal.com/SungardASCanada) by making available copies of the orders granted in the CCAA Recognition

Proceedings as well as other relevant motion materials, reports and information. In addition, the Case Website provides a link to the Debtors' restructuring website maintained by Kroll (the "**Kroll Website**") that includes copies of the U.S. Court motions and orders, petitions, notices and other materials;

- (b) monitoring the Kroll Website for activity in the Chapter 11 Proceedings;
- (c) responding to stakeholder inquiries regarding the Restructuring Proceedings;
- (d) discussions with the Information Officer's legal counsel and the Debtors' Canadian legal counsel and advisors regarding matters relevant to the Restructuring Proceedings and Sale Process;
- (e) reviewing and commenting on the Debtors' draft motion materials and orders in the Chapter 11 Proceedings;
- (f) attending hearings before the Court and the U.S. Court in relation to the matters described in this Fourth Report; and
- (g) preparing this Fourth Report and reviewing draft materials of the Foreign Representative in connection with the CCAA Recognition Proceedings.

8.0 RECOMMENDATIONS

- 8.1 The Information Officer and its legal counsel have reviewed the Disclosure Statement Order and the Sale Orders, and believe that the recognition of these orders is reasonable and appropriate in the circumstances. Based on the foregoing, the Information Officer

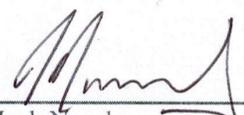
respectfully recommends that this Court grant the relief requested by the Foreign Representative.

All of which is respectfully submitted to this Court this 12th day of September, 2022.

ALVAREZ & MARSAL CANADA INC.
Information Officer of Sungard Availability Services (Canada) Ltd./Sungard, Services de
Continuite des Affaires (Canada) Ltcc, and not in its personal or corporate capacity

Per: 

Alan J. Hutchens
Senior Vice-President

Per: 

Josh Nevsky
Senior Vice-President

Appendix "A"

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THIRD REPORT OF THE INFORMATION OFFICER

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JULY 25, 2022

TABLE OF CONTENTS

1.0	INTRODUCTION.....	1
2.0	TERMS OF REFERENCE AND DISCLAIMER	3
3.0	PURPOSE OF THIS REPORT	4
4.0	ORDERS FOR WHICH RECOGNITION IS BEING SOUGHT	4
5.0	ACTIVITIES OF THE INFORMATION OFFICER	6
6.0	RECOMMENDATIONS.....	7

APPENDICES

Appendix “A” – Second Report of the Information Officer (July 14, 2022)

Appendix “B” – Omnibus Objection Procedures Order

1.0 INTRODUCTION

- 1.1 On April 11, 2022 (the “**Filing Date**”), Sungard Availability Services (Canada) Ltd./Sungard, Services de Continuite des Affaires (Canada) Ltee (“**Sungard AS Canada**” or the “**Foreign Representative**”), and 11 affiliated companies (each a “**Debtor**” and collectively, the “**Debtors**”,¹ and together with their direct and indirect non-Debtor affiliates, the “**Company**”), commenced voluntary reorganization proceedings (the “**Chapter 11 Proceedings**”) pursuant to Chapter 11 of the U.S. Bankruptcy Code with the United States Bankruptcy Court for the Southern District of Texas (the “**U.S. Court**”).
- 1.2 Also on April 11, 2022, Sungard AS Canada brought an application before the Ontario Superior Court of Justice (Commercial List) (the “**Court**”) and obtained certain interim relief (including an interim stay of proceedings) pursuant to the *Companies’ Creditors Arrangement Act* (the “**CCAA**”, and these proceedings the “**CCAA Recognition Proceedings**”, and together with the Chapter 11 Proceedings, the “**Restructuring Proceedings**”).
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- 1.4 On April 14, 2022, this Court made two orders (the “**Initial Recognition Order**” and the “**Supplemental Order**”) that, among other things: (a) recognized the Chapter 11 Proceedings as a “foreign main proceeding” under the CCAA; (b) recognized Sungard AS Canada as the “foreign representative” of the Debtors; (c) stayed all proceedings against Sungard AS Canada and the Guarantor Debtors (as defined in the Supplemental Order); (d) appointed Alvarez & Marsal Canada Inc. (“**A&M Canada**”) as the information officer (the “**Information Officer**”) in respect of the CCAA Recognition Proceedings; (e) recognized and gave effect in Canada to certain of the First Day Orders; and (f) granted the Administration Charge and the DIP Agents’ Charges (each as defined in the Supplemental Order).
- 1.5 Since granting the Initial Recognition Order, this Court has made additional orders recognizing and giving effect in Canada to a number of orders of the U.S. Court, each of which have been described in the Prior Reports (as defined below). Most recently, on July 19, 2022, this Court made an order recognizing and giving effect in Canada to the KERP Order (as defined and described in the Second Report).
- 1.6 A&M Canada, in its capacity as Proposed Information Officer, filed with this Court a report dated April 13, 2022 (the “**Pre-Filing Report**”). The Information Officer also filed with this Court a report dated May 10, 2022 (the “**First Report**”), two supplemental reports to the First Report dated May 16, 2022 (the “**First Supplement**”) and May 30, 2022 (the “**Second Supplement**”) and a report dated July 14, 2022 (the “**Second Report**”). Each of these reports (the “**Prior Reports**”) are available on the Information Officer’s case website

at: www.alvarezandmarsal.com/SungardASCanada (the “**Case Website**”), together with other Court-filed documents in these CCAA Recognition Proceedings.²

2.0 TERMS OF REFERENCE AND DISCLAIMER

2.1 In preparing this report, (the “**Third Report**”), the Information Officer has relied solely on information and documents provided by the Foreign Representative, its Canadian legal counsel, the other Debtors, and their U.S.-based restructuring advisor, FTI Consulting, Inc. (“**FTI**”) (collectively, the “**Information**”).

2.2 The Information Officer has reviewed the Information for reasonableness, internal consistency and use in the context in which it was provided. However, the Information Officer has not audited or otherwise attempted to verify the accuracy or completeness of the Information in a manner that would wholly or partially comply with Canadian Auditing Standards (“**CASs**”) pursuant to the *Chartered Professional Accountants Canada Handbook* (the “**Handbook**”), and accordingly, the Information Officer expresses no opinion or other form of assurance contemplated under CASs in respect of the Information.

2.3 This Third Report should be read in conjunction with the Affidavit of Michael K. Robinson, sworn on July 21, 2022 (the “**Fifth Robinson Affidavit**”). Capitalized terms that are used in this Third Report but not otherwise defined herein have the meanings ascribed to them in the Fifth Robinson Affidavit.

2.4 Unless otherwise stated, all monetary amounts contained herein are expressed in USD.

² Copies of documents filed in the Chapter 11 Proceedings can be found on the case website maintained by Kroll at: <https://cases.ra.kroll.com/sungardAS/>

3.0 PURPOSE OF THIS REPORT

3.1 The purpose of this Third Report is to provide this Court with information regarding the two orders that the Foreign Representative is seeking to have recognized and given effect in Canada by this Court pursuant to the CCAA for which a hearing has been scheduled on July 28, 2022:

(a) *Order (I) Authorizing and Approving the Rejection of an Unexpired Lease of Non-Residential Real Property, (II) Authorizing and Approving the Rejection of Certain Executory Contracts and (III) Granting Related Relief* (the “**Rejection Order**”);
and

(b) *Order (I) Approving Omnibus Claims Objection Procedures and (II) Authorizing the Debtors to File Substantive Omnibus Objections to Claims Pursuant to Bankruptcy Rule 3007* (the “**Omnibus Objection Procedures Order**”).

3.2 This Third Report also provides a summary of the activities of the Information Officer since the date of the Second Report (July 14, 2022).

4.0 ORDERS FOR WHICH RECOGNITION IS BEING SOUGHT

Rejection Order

4.1 As part of the Restructuring Proceedings the Debtors have been performing and continue to perform a review of existing contracts and leases. As part of this process the Debtors previously obtained an order from the U.S. Court providing for the rejection of certain leases, which included the rejection of a Canadian lease (the “**First Rejection Order**”).

The First Rejection Order was described in the Second Supplement and was recognized by this Court by an order granted on June 2, 2022.

- 4.2 On July 1, 2022, the Debtors filed a motion in the Chapter 11 Proceedings seeking an order to reject: (a) the lease in respect of real property located at 6535 Millcreek Drive, Mississauga, Ontario (the “**Millcreek Lease**”); and (b) certain customer contracts (the “**Contracts Subject to Rejection**”) which are serviced out of the premises associated with the Millcreek Lease. A copy of the Debtors’ motion, including details of the Contracts Subject to Rejection, is attached as Exhibit “A” to the Fifth Robinson Affidavit.
- 4.3 The Millcreek Lease and the Contracts Subject to Rejection have been determined by the Debtors to hinder their reorganization and sale efforts, and the proposed rejections will allow the Debtors to eliminate unnecessary costs and maximize the value of the restructured business going forward. The Debtors estimate that rejecting the Millcreek Lease will reduce the Company’s annual rent obligations by approximately CAD\$360,000.
- 4.4 As described in the Fifth Robinson Affidavit, the landlord in respect of the Millcreek Lease was provided with initial notice of the Debtors’ intention to seek rejection of the lease on or around June 16, 2022. Following which, on July 1, 2022, the Debtors’ noticing agent provided the landlord and the customers that would be impacted by the Contracts Subject to Rejection with formal notice of the Rejection Motion.
- 4.5 The Millcreek Lease and the Contracts Subject to Rejection are being treated the same as other leases and contracts that the Debtors have and are rejecting in the U.S. and Canada.

4.6 Objections in respect of the Rejection Motion must be filed on or before July 21, 2022. As of the date of this Third Report, the Information Officer is not aware of any objections having been filed with the U.S. Court by the landlord or the impacted customers.

Omnibus Objection Procedures Order

4.7 The Omnibus Objection Procedures Order was not entered by the U.S. Court at the time of the Canadian hearing on July 19, 2022, as originally contemplated, but was entered on July 25, 2022. Accordingly, the Foreign Representative intends to seek recognition of the Omnibus Objection Procedures Order by this Court at the hearing scheduled for July 28, 2022.

4.8 The Omnibus Objection Procedures Order was previously described in the Second Report, attached hereto as **Appendix “A”**, and a copy of the order as entered by the U.S. Court is attached hereto as **Appendix “B”**.

5.0 ACTIVITIES OF THE INFORMATION OFFICER

5.1 The activities of the Information Officer since the date of the Second Report have included:

- (a) maintaining the Case Website (www.alvarezandmarsal.com/SungardASCanada) by making available copies of the orders granted in the CCAA Recognition Proceedings as well as other relevant motion materials, reports and information. In addition, the Case Website provides a link to the Debtors’ restructuring website maintained by Kroll (the “**Kroll Website**”) that includes copies of the U.S. Court motions and orders, petitions, notices and other materials;
- (b) monitoring the Kroll Website for activity in the Chapter 11 Proceedings;

- (c) responding to stakeholder inquiries regarding the Restructuring Proceedings;
- (d) discussions with the Information Officer's legal counsel and the Debtors' Canadian legal counsel and advisors regarding matters relevant to the Restructuring Proceedings and Sale Process;
- (e) reviewing and commenting on the Debtors' draft motion materials and orders in the Chapter 11 Proceedings; and
- (f) preparing this Third Report and reviewing draft materials of the Foreign Representative in connection with the CCAA Recognition Proceedings.

6.0 RECOMMENDATIONS

6.1 The Information Officer and its legal counsel have reviewed the Rejection Order and the Omnibus Objection Procedures Order and believe that the recognition of each order is reasonable and appropriate in the circumstances. Based on the foregoing, the Information Officer respectfully recommends that this Court grant the relief requested by the Foreign Representative.

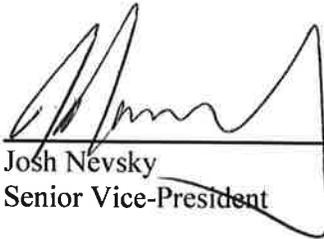
All of which is respectfully submitted to this Court this 25th day of July, 2022.

ALVAREZ & MARSAL CANADA INC.

**Information Officer of Sungard Availability Services (Canada) Ltd./Sungard, Services de
Continuite des Affaires (Canada) Ltee, and not in its personal or corporate capacity**

Per: 

Alan J. Hutchens
Senior Vice-President

Per: 

Josh Nevsky
Senior Vice-President

IN THE MATTER OF THE *COMPANIES' CREDITORS ARRANGEMENT ACT*, R.S.C. 1985, c. C-36, AS AMENDED Court File No.:CV-22-00679628-00CL

AND IN THE MATTER OF A PLAN OF COMPROMISE OR ARRANGEMENT OF SUNGARD AVAILABILITY SERVICES (CANADA) LTD./SUNGARD, SERVICES DE CONTINUITE DES AFFAIRES (CANADA) LTEE

APPLICATION OF SUNGARD AVAILABILITY SERVICES (CANADA) LTD./SUNGARD, SERVICES DE CONTINUITE DES AFFAIRES (CANADA) LTEE UNDER SECTION 46 OF THE *COMPANIES' CREDITORS ARRANGEMENT ACT*, R.S.C. 1985, c. C-36, AS AMENDED

**ONTARIO
SUPERIOR COURT OF JUSTICE
COMMERCIAL LIST**

Proceeding commenced at Toronto

**FOURTH REPORT OF THE
INFORMATION OFFICER**

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