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JUDICIAL CENTRE CALGARY COM



APPLICANTS IN THE MATTER OF THE COMPANIES' CREDITORS

ARRANGEMENT ACT, R.S.C. 1985, c. C-36, AS AMENDED

AND IN THE MATTER OF CYXTERA TECHNOLOGIES, INC. CYXTERA CANADA, LLC, CYXTERA COMMUNICATIONS

CANADA, ULC AND CYXTERA CANADA TRS, ULC

DOCUMENT SECOND REPORT OF THE INFORMATION OFFICER

July 28, 2023

ADDRESS FOR SERVICE AND CONTACT INFORMATION OF

PARTY FILING THIS

DOCUMENT

**INFORMATION OFFICER** 

ALVAREZ & MARSAL CANADA INC.

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#### **TABLE OF CONTENTS**

INTRODUCTION	3
TERMS OF REFERENCE AND DISCLAIMER	6
PURPOSE OF THIS SECOND REPORT	7
STATUS OF THE CHAPTER 11 PROCEEDINGS	8
UPDATED FINANCIAL INFORMATION	9
SUBESEQUENT ORDERS OF THE U.S. BANKRUPTCY COURT	10
ACTIVITIES OF THE INFORMATION OFFICER	18
APPROVAL OF PROFESSIONAL FEES AND EXPENSES	19
RECOMMENDATIONS	20

#### **APPENDICES**

**Appendix "A"** – Complete List of the Debtors in the Chapter 11 Proceedings

**Appendix "B"** – Proof of Claim Form

**Appendix "C"** – Bar Date Notice

**Appendix "D"** – Publication Notice

#### INTRODUCTION

#### Cyxtera Chapter 11 Proceedings

- 1. On June 4, 2023 (the "Petition Date"):
  - a) Delaware incorporated entities Cyxtera Technologies, Inc. ("CTI") and Cyxtera Canada, LLC ("Cyxtera LLC");
  - b) Alberta incorporated entities Cyxtera Communications Canada, ULC
     ("Communications ULC") and Cyxtera Canada TRS, ULC ("TRS ULC") (collectively "Cyxtera Canada"); and
  - c) twelve other non-Canadian registered affiliates;
     (each a "Debtor" and collectively, the "Debtors", and together with their direct and indirect non-Debtor affiliates, "Cyxtera" or the "Cyxtera Group"),

commenced voluntary reorganization proceedings<sup>1</sup> (the "Chapter 11 Proceedings") pursuant to Chapter 11 of the U.S. Code (the "U.S. Bankruptcy Code") before the United States Bankruptcy Court District of New Jersey (the "U.S. Bankruptcy Court"). A list of all the Debtors is attached hereto as Appendix "A".

2. On June 6, 2023, the U.S. Bankruptcy Court granted various interim and final orders in the Chapter 11 Proceedings (the "First Day Orders"), including an order (the "Foreign Representative Order") authorizing CTI to act as foreign representative of Cyxtera Canada and Cyxtera LLC (in such capacity, the "Foreign Representative") in a proceeding to be commenced in the Court of King's Bench of Alberta (the "Canadian Court") pursuant to the *Companies' Creditors Arrangement Act*, R.S.C. 1985, c. C-36, as amended (the "CCAA" and these proceedings the "CCAA Recognition Proceedings", and together with the Chapter

3

<sup>&</sup>lt;sup>1</sup> On June 6, 2023, the U.S. Bankruptcy Court granted an order directing, for procedural purposes only, joint administration of the Chapter 11 Proceedings as Cyxtera Technologies Inc. *et al.* (the "**Joint Administration Order**"). This order does not provide for consolidation for substantive purposes.

- 11 Proceedings, the "**Restructuring Proceedings**"). The Foreign Representative Order also authorizes CTI to:
  - a) seek recognition of the Chapter 11 Proceedings in a proceeding in Canada;
  - b) request that the Canadian Court lend assistance to the U.S. Bankruptcy Court in protecting the property within the estates of the Debtors; and
  - seek any other appropriate relief from the Canadian Court that CTI deems just and proper in furtherance of the protection of the Debtors' estates.

#### **CCAA Recognition Proceedings**

- 3. On June 7, 2023, the Foreign Representative obtained two orders from the Canadian Court:
  - a) an initial recognition order (the "**Initial Recognition Order**"), among other things,
    - declaring that CTI is the foreign representative in respect of the Chapter 11 Proceedings;
    - recognizing the Chapter 11 Proceedings of Cyxtera Canada and Cyxtera LLC as a foreign main proceeding under Part IV of the CCAA;
    - iii. granting a stay of proceedings in respect of Cyxtera Canada and Cyxtera LLC and their property and business;
    - iv. prohibiting Cyxtera Canada and Cyxtera LLC from selling or otherwise disposing of any property in Canada outside of the ordinary course of business, without leave of the Canadian Court; and
    - v. instructing the Foreign Representative to publish a notice of the Restructuring Proceedings once a week for two consecutive weeks in *The National Post*; and

- a Supplemental Recognition Order (the "Supplemental Recognition Order"), among other things,
  - i. appointing Alvarez & Marsal Canada Inc. ("A&M Canada") as information officer in respect of the CCAA Recognition Proceedings (in such capacity, the "Information Officer"); and
  - ii. granting certain super-priority charges over the Debtors' Canadian assets, specifically the Administration Charge and the DIP Lender's Charge (collectively, the "CCAA Charges"), as such terms described in the Pre-Filing Report of the Proposed Information Officer dated June 7, 2023 ("Pre-Filing Report").
- 4. The Supplemental Recognition Order recognized and gave effect in Canada to several of the First Day Orders of the U.S. Court, including, among others, the:
  - a) Foreign Representative Order; and
  - b) Joint Administration Order.
- 5. The Supplemental Recognition Order also recognized and gave effect in Canada to several interim First Day Orders of the U.S. Court, including, among others, the:
  - a) Share Transfer Order;
  - b) Cash Management Order; and
  - c) DIP Financing Order,

each as defined and described in the Pre-Filing Report.

- 6. On July 12, 2023, the Foreign Representative obtained an order from the Canadian Court:
  - a) recognizing and giving effect in Canada to the second interim Cash Management Order, as well as several final First Day Orders;

- b) recognizing and giving effect in Canada to the Bidding Procedures Order (as defined and described in the First Report of the Information Officer dated June 30, 2023 (the "First Report")); and
- c) approving the accounts of:
  - i. the Foreign Representative's and Debtors' legal counsel, Gowling WLG (Canada) LLP ("Gowling") for the period May 23, 2023, up to and including June 26, 2023;
  - ii. the Information Officer for the period of May 23, 2023, up to and including June 23, 2023; and
  - iii. legal counsel for the Information Officer McMillan LLP ("McMillan") for the period of May 23, 2023, up to and including June 27, 2023.
- 7. Further information regarding these CCAA Recognition Proceedings can be found website the Information Officer's at on www.alvarezandmarsal.com/CyxteraCanada (the "Case Website"). Copies of documents filed in the Chapter 11 Proceedings can be found on the case website maintained by Kurtzman Carson Consultants LLC ("KCC") www.kccllc.net/Cyxtera (the "Chapter 11 Website"), which can also be accessed via the Case Website.

#### TERMS OF REFERENCE AND DISCLAIMER

8. In preparing this Second Report of the Information Officer (the "Second Report"), the Information Officer has relied solely on information and documents provided by the Foreign Representative and their Canadian legal counsel (collectively, the "Information"). Except as otherwise described in this Second Report, the Information Officer has reviewed the Information for reasonableness, internal consistency and use in the context in which it was provided. However, the Information Officer has not audited or otherwise attempted to verify the accuracy or completeness of the Information in a manner that would wholly or partially

comply with Canadian Auditing Standards ("CASs") pursuant to the *Chartered Professional Accountants Canada Handbook* (the "Handbook"), and accordingly, the Information Officer expresses no opinion or other form of assurance contemplated under CASs in respect of the Information.

- 9. This Second Report should be read in conjunction with the Affidavit of Mr. Koza sworn July 27, 2023 (the "**Third Koza Affidavit**"), which has been sworn and filed in connection with the CCAA Recognition Proceedings.
- 10. Unless otherwise stated, all monetary amounts contained herein are expressed in USD.

#### PURPOSE OF THIS SECOND REPORT

- 11. The purpose of this Second Report is to provide the Canadian Court with information or additional information regarding the following:
  - a) the status of the Chapter 11 Proceedings;
  - b) an update of Communications ULC's financial position and operations, and the weekly Canadian Budget (as defined and described below);
  - c) the Orders of the U.S. Bankruptcy Court for which the Foreign Representative is seeking recognition of in Canada, including the Bar Date Order (as defined and described below) and the Final DIP Financing Order;
  - d) the activities of the Information Officer since the date of the First Report;
  - e) CTI's request for approval of the professional fees and costs of the Information Officer up to July 21, 2023, Cyxtera Canada's legal counsel, Gowling up to July 24, 2023, and the Information Officer's legal counsel, McMillan up to July 21, 2023; and
  - f) the Information Officer's conclusions and recommendations.

#### STATUS OF THE CHAPTER 11 PROCEEDINGS

- On June 29, 2023, the U.S. Bankruptcy Court entered an Order through a certificate of no objection (the "Bidding Procedures Order") (i) Approving the Bidding Procedures ("Bidding Procedures") and Auction, (ii) Approving the Stalking Horse Bid Protections, (iii) Scheduling Bid Deadlines and an Auction, and (iv) Approving the Form and Manner of Notice Thereof. On July 12, 2023, the Foreign Representative obtained an order from the Canadian Court recognizing and giving effect in Canada to the Bidding Procedures Order.
- 13. On July 14, 2023, as outlined in the Bidding Procedures, the Debtors provided notice that they received at least one acceptable non-binding written proposal ("Acceptable Bidder").
- 14. The following schedule outlines the timelines of the Marketing Process, as approved in the Bidding Procedures Order, updated based on the receipt of at least one Acceptable Bidder:

Action	Deadline
Acceptable Bidder Deadline	July 10, 2023 at 5:00p.m. EST
Stalking Horse Deadline	July 24, 2023 at 5:00p.m. EST
Final Bid Deadline	July 31, 2023 at 5:00p.m. EST
Auction (if applicable)	August 7, 2023 at 10:00a.m. EST
Notice of Successful Bidder	As soon as reasonably practical after the
	conclusion of the Auction (if necessary)

- 15. The Bidding Procedures are described further in the First Report and attached thereto. The timeline in the Bidding Procedures is consistent with the case timeline in the Debtors' DIP Facility agreement and allows for confirmation of a plan before September 22, 2023.
- 16. On June 20, 2023, the United States Trustee for Regions 3 and 9 (the "U.S. Trustee"), pursuant to Section 1102(a) of the U.S. Bankruptcy Code, appointed five creditors to the official committee of unsecured creditors (the "UCC").

- 17. The Debtors' filed their schedules of assets and liabilities and statements of financial affairs (collectively, the "**Schedules**") on July 10, 2023.
- 18. On July 19, 2023, the U.S. Bankruptcy Court entered an Order through a certificate of no objection (the "Bar Date Order") (i) Setting Bar Dates for Submitting Proofs of Claim, including Requests for Payment Under Section 503(b)(9), (ii) Establishing an Amended Schedules Bar Date and a Rejection Damages Bar Date, (iii) Approving the Form, Manner, and Procedures for Filing Proofs of Claim, and (iv) Approving the Notice Thereof.
- 19. Pursuant to Section 341 of the U.S. Bankruptcy Code, the meeting of creditors was held on Thursday, July 20, 2023 at 10:00a.m. EST and was available to be joined by telephone.

#### UPDATED FINANCIAL INFORMATION

- 20. As previously mentioned in this Report, the Debtors' filed their Schedules on July 10, 2023 and the Information Officer notes the following:
  - a) the schedules of assets and liabilities for each of the three Cyxtera Canada Debtors (*i.e.*, Cyxtera LLC, Communications ULC and TRS ULC) each contained the secured liability amount of \$50,473,225; and
  - b) the schedule of assets and liabilities for Communications ULC appeared to set-off various assets against liabilities (as compared to the balance sheet provided by Cyxtera's financial advisor on June 15, 2023).
- 21. A summary of the schedule of assets and liabilities is below:

Cyxtera Canada Schedules of Assets and Liabilities \$USD 000s	Communications ULC	TRS ULC	Cyxtera LLC
Summary of Assets, as at May 31, 2023			
Real Property	-	-	-
Personal Property	52,629	-	9,330
Total of All Property	52,629	-	9,330
Summary of Liabilities, as at June 4, 2023			
Secured Claims	50,473	50,473	50,473
Unsecured Claims	57,413	-	240
Total Liabilities	107,886	50,473	50,713

- 22. The Debtors advised that certain assets were listed with their net book value, but did not include items such as leasehold improvements which would not have meaningful value to a creditor leading to the variance between the Balance Sheet and the Schedules.
- 23. Based on the financial information in the Balance Sheet and the Schedules, it is reasonable to conclude that the liquidation value of Cyxtera's assets in an immediate liquidation may be insufficient to repay its outstanding secured debt.

#### SUBESEQUENT ORDERS OF THE U.S. BANKRUPTCY COURT

#### Final DIP Financing Order

- 24. On July 19, 2023, the U.S. Bankruptcy Court entered the Final DIP Financing Order through a certificate of no objection, for which recognition is sought in the Canadian Proceedings<sup>2</sup>. No objections were filed in relation to the Final DIP Financing Order motion prior to the objection deadline.
- 25. The Final DIP Financing Order is consistent with the interim order save and except for the following changes:
  - a) the Chapter 11 Debtors are required to obtain consent from the UCC prior to making any amendments or modifications to the line items

<sup>&</sup>lt;sup>2</sup> Additional information regarding the DIP Financing Order can be found in the First Koza Affidavit and Third Koza Affidavit.

related to the fees and expenses of the UCC's professionals in any Approved Budget (as defined in the Final DIP Financing Order), provided that the UCC may seek U.S. Bankruptcy Court approval for such amendments absent the UCC's consent;

- b) certain protections for taxing authorities in the state of Texas;
- c) certain carve outs from the DIP Liens and the Prepetition First Lien Adequate Protection Liens (each as defined in the DIP Orders);
- d) creation of a reserve for payment of "stub rent" that came due during the period from June 4, 2023, to June 30, 2023; and
- e) "Avoidance Actions", which are equivalent to preference and transfer at under value applications in Canadian insolvency proceedings, are required to be liquidated last by the Chapter 11 Debtors if Cyxtera's assets are required to be liquidated and the DIP Lenders are required to use commercially reasonable efforts to seek recovery from DIP Collateral other than Avoidance Actions before seeking recovery from Avoidance Actions or the proceeds thereof.
- 26. Pursuant to the Interim DIP Financing Order, Cyxtera sought approval of an approximate \$200 million DIP Facility, consisting of:
  - a) \$150 million in new money:
    - i. \$40 million of which will be made available upon entry of the interim DIP Financing Order; and up to
    - ii. \$110 million of which will be made available upon entry of the Final DIP Financing Order; and
  - b) a "roll up" of \$36,000,000 outstanding principal and accrued interest under the Bridge Facility as of the Petition Date.
- 27. The Final DIP Financing Order authorizes the Debtors, on a final basis, to borrow a principal amount of \$200,468,511.87.

- 28. As discussed previously, the "roll up" provision in the DIP Facility and DIP Financing Order would not be permissible in a plenary proceeding under the CCAA as a result of section 11.2 of the CCAA which provides that an interim financing charge may not secure an obligation the existed before an initial order has been made. However, section 49 of the CCAA, provides that the Canadian Court may make any order that it considers appropriate, provided the Canadian Court is satisfied that it is necessary for the protection of the Debtor's property of the interest of a creditor or creditors.
- 29. As noted in the Chapter 11 Budget, it appears that the DIP Facility is necessary to provide sufficient liquidity for Cyxtera to continue to operate its business. As noted in the Pre-Filing Report, Cyxtera Canada and Cyxtera LLC are dependent on other members of the Cyxtera Group for key managerial, accounting, finance, IT and other critical functions typically performed by a corporate head office. In the absence of the funds to be advanced under the DIP Facility, it appears that an immediate cessation of operations of Cyxtera Canada may result to the detriment of its employees, landlords, customers, suppliers and secured lenders.
- 30. The Supplemental Recognition Order allowed any interested party to apply to the Canadian Court to vary or amend the Supplemental Recognition Order (which included the recognition of the Interim DIP Financing Order) or seek other relief on not less than seven (7) days notice to the Debtors, the Foreign Representative, the Information Officer and their respective legal counsel and Goodmans LLP, as Canadian counsel to the DIP/First Lien Group. No such party made an application.
- 31. Accordingly, the Information Officer is of the view that granting recognition of the Final DIP Financing Order is reasonable and appropriate in the circumstances.

#### Bar Date Order

- 32. The Bar Date Order approved the following:
  - a) setting Bar Dates (as defined below) for creditors to submit proofs of claim based on Claims, including requests for payment under section

- 503(b)(9) of the U.S. Bankruptcy Code (collectively, "**Proofs of Claim**");
- b) approving the procedures described herein for submitting Proofs of Claim and the form of the Proof of Claim (the "Proof of Claim Form"). A copy of the Proof of Claim Form is attached hereto as Appendix "B"; and
- approving the form and manner of service of the notice of the Bar Dates
   (the "Bar Date Notice"), including the publication version of the Bar Date Notice (the "Publication Notice").
- 33. The Bar Dates are summarized in the following table:

Action	Deadline		
"General Claims Bar Date"	August 15, 2023, at 4:00p.m. EST		
"Governmental Bar Date"	December 1, 2023, at 4:00p.m. EST		
"Amended Schedules Bar Date"	later of (a) the General Claims Bar Date or the		
	Governmental Bar Date, as applicable, and (b)		
	4:00p.m. EST, on the date that is (30) calendar		
	days from the date on which the Debtors provide		
	notice of the amendment to the Schedules, as the		
	last date and time by which claimants holding		
	Claims affected by the amendment must file		
	Proofs of Claim against any Debtor.		
"Rejection Damages Bar Date"	Later of (a) the General Claims Bar Date or the		
	Governmental Bar Date, as applicable, and (b)		
	4:00p.m. EST, on the date that is (30) days		
	following entry of the order approving the		
	Debtors' rejection of the applicable executory		
	contract or unexpired lease.		

- 34. The General Claims Bar Date, the Governmental Bar Date, the Amended Schedules Bar Date and the Rejection Damages Bar Date are collectively referred to as the "Bar Dates".
- 35. The Debtors requested that the U.S. Bankruptcy Court establish August 15, 2023, at 4:00p.m., EST, as the General Claims Bar Date. The General Claims Bar Date would be the date and time by which all entities, other than Governmental Units

holding claims, must file Proofs of Claim, including requests for payment under section 503(b)(9), so that such Proofs of Claim are actually received by KCC (the "Notice and Claims Agent") as of the General Claims Bar Date, unless such entity's claim falls within one of the exceptions. Subject to these exceptions, the General Claims Bar Date would apply to all claims against the Debtors that arose or are deemed to have arisen prior to the Petition Date, including secured claims, unsecured priority claims, unsecured non-priority claims, and rejection damage claims for executory contracts and unexpired leases that have already been rejected by order of the U.S. Bankruptcy Court in the Chapter 11 Proceedings.

- 36. All holders of Claims shall file Proofs of Claim, using the Proof of Claim Form, by the General Claims Bar Date, except as set forth below:
  - a) all Governmental Units shall file Proofs of Claim by the Governmental Bar Date.
  - b) all holders of rejection claims shall file Proofs of Claim by the Rejection Damages Bar Date.
  - c) all holders of claims affected by an amendment to the Schedules shall file Proofs of Claim by the Amended Schedules Bar Date.
- 37. In addition to the exceptions listed in the paragraph above, there are various entities holding claims which are exempt from any requirement to file a Proof of Claim, as listed in the Bar Date Order. These include Cyxtera's senior secured lenders and DIP Lender.
- Among other things, the Bar Date Notice: (a) identifies the Bar Dates; (b) includes detailed procedures for submitting a timely and accurate Proof of Claim; (c) lists the parties who are not required to submit a Proof of Claim; (d) describes the consequences of failing to submit a Proof of Claim in accordance with the Bar Date Order; and (e) provides creditors with the name and telephone number of the Notice and Claims Agent, where questions may be addressed and from whom additional information may be obtained. A copy of the Bar Date Notice is attached hereto as **Appendix "C"**.

- 39. With the assistance of the Notice and Claims Agent, by no later than three (3) business days after entry of the Bar Date Order, the Debtors are required to serve the Bar Date Notice and a Proof of Claim Form by email from the Notice and Claims Agent as applicable and/or first-class mail in accordance with the Case Management Procedures.
- 40. The Third Koza Affidavit provides that copies of the Bar Date Notice and a Proof of Claim form were sent to known creditors of the Debtors on July 26, 2023.
- 41. All Proofs of Claim submitted in the Chapter 11 Proceedings are required to be consistent with specific contents, as identified in the Proof of Claim Form and the Bar Date Notice. Proof of Claims must be submitted electronically through the Notice and Claims Agent's website and online portal. Proofs of Claim submitted by facsimile or email will not be accepted and will not be deemed timely submitted.
- 42. Pursuant to the Claims Bar Order any person or entity that is required, but fails, to submit a Proof of Claim in accordance with the Bar Date Order on or before the applicable Bar Date will be forever barred, estopped, and enjoined from asserting such claim against the Debtors (or submitting a Proof of Claim with respect to that claim), and the Debtors and their property, will be forever discharged from any and all indebtedness or liability with respect to or arising from that claim. Moreover, such creditor will be prohibited from (a) voting on any chapter 11 plan filed in the Chapter 11 Proceedings on account of such claim, (b) participating in any distribution in the Chapter 11 Proceedings on account of such claim, and (c) receiving further notices regarding such claim. Such person or entity shall not be treated as a creditor with respect to such claim for any purpose in the Chapter 11 Proceedings.
- 43. The Debtors also intend to provide notice of the Bar Dates by publication to help ensure that all potential claimants receive adequate notice of the Bar Dates. Specifically, the Debtors propose to publish the Bar Date Notice, on one occasion in *The New York Times* (National Edition), and any such other publication that the

Debtors deem appropriate. A copy of the Publication Notice is attached hereto as **Appendix "D"**.

- 44. CTI has advised that under the Bar Date Order, Canadian creditors of the Debtors are treated the same as other creditors, and that the creditors of the Debtors are treated the same as the other Chapter 11 Debtors. CTI has also advised that it has not yet received any objections by a Canadian creditor in the Chapter 11 Proceedings.
- 45. The Information Officer is of the view that recognition of the Bar Date Order is reasonable and appropriate in the circumstances.

#### **Additional Orders**

- 46. Since the date of the First Report, the U.S. Bankruptcy Court made, among others, the final Share Transfer Order and the third interim Cash Management Order for which recognition is sought in the Canadian Proceedings<sup>3</sup>.
- 47. Copies of all such orders and other documents, including the Final DIP Financing Order and the Bar Date Order related to the Chapter 11 Proceedings are available on the Chapter 11 Website, a link to which is included on the Case Website. The above orders and their relevance to the Canadian stakeholders are discussed below.

#### Cash Management Order

- 48. No objections were filed in relation to the third interim Cash Management Order motion prior to the objection deadline.
- 49. The Cash Management Order, among other things, authorizes the Debtors on an interim basis to continue their Cash Management System and continue to perform Intercompany Transactions (as described in the Pre-Filing Report). Post-petition date transfers and payments from one Debtor to another Debtor under any

<sup>&</sup>lt;sup>3</sup> Additional information regarding each of orders can be found in the First Koza Affidavit, the Second Koza Affidavit and Third Koza Affidavit.

Intercompany Transactions authorized under the Cash Management Order are accorded super-priority administrative expense status.

- 50. The third interim Cash Management Order is generally consistent with the second interim order. The third interim order requires that the Debtors disclose to the ad hoc group of first lien lenders and their advisors and the UCC (i) any intercompany equity contributions and/or loans by and among the Debtors and non-Debtor affiliates and (ii) any Intercompany Transaction involving cash payments to non-Debtor affiliates greater than \$100,000. In addition, the Debtors are required to maintain a matrix capturing all Intercompany Transactions and payments of Intercompany Claims by and amongst the Debtors and non-Debtors on a post-petition basis that includes (i) the parties to the transaction; (ii) the amount; (iii) the reason for the payment; (iv) the date of the transaction; and (v) whether the Intercompany Transaction is (a) a loan, including whether the loan is documented and the terms of such loan (and, if the loan is documented, a copy of the loan agreement) or (b) an equity contribution.
- The Information Officer has been advised that the Debtors currently intend to continue to extend the Cash Management Order on an interim basis, as Cyxtera Canada has bank accounts in Canada that are not fully insured by a government backed insurance program, in particular the US Federal Deposit Insurance Corporation, and the U.S. Trustee cannot approve, on a final basis, bank accounts that are not fully insured by a government backed insurance program. The Information Officer has been advised that Cyxtera Canada continues to take steps to review its options, including seeking alternative banking arrangements and insurance programs and discussing same with the U.S. Trustee.

#### Share Transfer Order

52. No objections were filed in relation to the final Share Transfer Order motion prior to the objection deadline. The final order is substantially the same as the interim order.

53. The final Share Transfer Order, among other things, approves on a final basis notification and hearing procedures related to certain transfers of, or declarations of worthlessness with respect to the Debtors' common stock, including any beneficial ownership therein, and directing that any purchase, sale, other transfer of or declaration of worthlessness with respect to common stock in violation of the procedures shall be null and void. Such transfers or declarations of worthlessness could limit the Debtors' ability to utilize potential tax attributes which may ultimately benefit the Debtors' estate and stakeholders, absent the Share Transfer Order.

#### ACTIVITIES OF THE INFORMATION OFFICER

- 54. The activities of the Information Officer since the date of the First Report (June 30, 2023) until the date of this Report have included:
  - a) reviewing relevant materials filed in the Chapter 11 Proceedings and drafts of the application materials for the CCAA Recognition Proceedings;
  - b) reviewing, analyzing and considering the financial and other information received by the Information Officer;
  - maintaining the Case Website for the CCAA Recognition Proceedings to make available copies of the orders granted in the Restructuring Proceedings and other relevant motion materials and reports;
  - d) monitoring the Chapter 11 Website for activity in the Chapter 11 Proceedings;
  - e) reviewing and considering the orders made in the Chapter 11 Proceedings;
  - f) communicating with United States and Canadian counsel to CTI and the Cyxtera's financial advisor regarding matters relevant to the Restructuring Proceedings;
  - g) attending the hearing before the Canadian Court on July 12, 2023;

- h) attending the first meeting of creditors by telephone;
- i) responding to inquiries from stakeholders and interested parties; and
- j) preparing this Second Report.

#### APPROVAL OF PROFESSIONAL FEES AND EXPENSES

- 55. CTI, Cyxtera Canada and Cyxtera LLC seek approval from the Canadian Court of the following professional fees and costs of their counsel, Gowling, the Information Officer and the Information Officer's legal counsel (the "Canadian Professionals"):
  - a) Professional fees and costs rendered by the Information Officer, from June 24, 2023 to July 21, 2023, total CAD\$28,843.00 (exclusive of GST);
  - b) Professional fees and costs rendered by McMillan, the Information Officer's counsel, from June 26, 2023 to July 21, 2023, total CAD\$20,637.20 (exclusive of GST); and
  - c) Professional fees and costs rendered by Gowling, CTI's and the Debtors' Canadian counsel, to July 24, 2023, total CAD\$80,106.53 (inclusive of GST).
- 56. The accounts of the Canadian Professionals outline the date of the work completed, the description of the work completed, the length of time taken to complete the work and the name of the individual who completed the work. Copies of the invoices of the Information Officer and McMillan will be made available to the Court and any interested party, if requested, at or before the Debtor's application set for July 31, 2023. Gowling's account is found in the Third Koza Affidavit.
- 57. The Information Officer respectfully submits that its professional fees and costs and those of its legal counsel and Gowling are fair and reasonable in the circumstances, given the tasks required to be performed by the Canadian Professionals within the Restructuring Proceedings.

#### RECOMMENDATIONS

- 58. The Information Officer understands that recognition by the Canadian Court of the requested orders is necessary for the conduct of the Restructuring Proceedings, and that absent such recognition and relief, the restructuring efforts of the Debtors could be impaired.
- 59. The Information Officer has reviewed the Bar Date Order, along with the Final DIP Financing Order, the final Share Transfer Order and the third interim Cash Management Order.
- 60. CTI has advised that recognition of these Orders is required for the protection of Debtors' property or protection of the interests of its creditors and/or are required in order for the Debtors to continue to operate in the ordinary course of their business and complete their restructuring efforts in the Chapter 11 Proceedings.
- 61. CTI has advised that no objections were filed by a Canadian creditor in the Chapter 11 Proceedings and that under the Bar Date Order, Canadian creditors of the Debtors are treated the same as other creditors, and that the creditors of the Debtors are treated the same as the other Chapter 11 Debtors. Accordingly, the Information Officer is of the view that granting recognition of these orders is reasonable and appropriate in the circumstances.
- 62. Based on the foregoing, the Information Officer respectfully recommends that the Canadian Court grant the relief requested by the Foreign Representative.

All of which is respectfully submitted this 28th day of July, 2023.

ALVAREZ & MARSAL CANADA INC., in its capacity as the Information Officer of Cyxtera Canada and not its personal or corporate capacity

Orest Konowalchuk, CPA, CA, CIRP, LIT Senior Vice President

### Appendix "A"

CYXTERA TECHNOLOGIES, INC. <sup>1</sup>
CYXTERA CANADA, LLC
CYXTERA CANADA TRS, ULC
CYXTERA COMMUNICATIONS CANADA, ULC
CYXTERA COMMUNICATIONS, LLC
CYXTERA DATA CENTERS, INC.
CYXTERA DC HOLDINGS, INC.
CYXTERA DC PARENT HOLDINGS, INC.
CYXTERA DIGITAL SERVICES, LLC
CYXTERA EMPLOYER SERVICES, LLC
CYXTERA FEDERAL GROUP, INC.
CYXTERA HOLDINGS, LLC
CYXTERA MANAGEMENT, INC.
CYXTERA NETHERLANDS B.V.
CYXTERA TECHNOLOGIES, LLC
CYXTERA TECHNOLOGIES MARYLAND, INC.

<sup>&</sup>lt;sup>1</sup> A complete list of each of the Debtors in the Chapter 11 Proceedings may be obtained on the website of the Debtors' claims and noticing agent at <a href="https://www.kccllc.net/cyxtera">https://www.kccllc.net/cyxtera</a>.

### Appendix "B"

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	United States Bankruptcy Court for the District of New Jersey					
ſ	Indicate Debtor against which you as	sert a claim by checking the appropriate box below. (Chec	k only one Debtor per claim form.)			
	☐ Cyxtera Communications, LLC (Case No. 23-14852)	☐ Cyxtera DC Holdings, Inc. (Case No. 23-14858)	☐ Cyxtera Holdings, LLC (Case No. 23-14863)			
	☐ Cyxtera Technologies, Inc. (Case No. 23-14853)	☐ Cyxtera DC Parent Holdings, Inc. (Case No. 23-14859)	☐ Cyxtera Management, Inc. (Case No. 23-14864)			
	☐ Cyxtera Canada TRS, ULC (Case No. 23-14854)	☐ Cyxtera Digital Services, LLC (Case No. 23-14860)	☐ Cyxtera Netherlands B.V. (Case No. 23-14865)			
	☐ Cyxtera Canada, LLC (Case No. 23-14855)	☐ Cyxtera Employer Services, LLC (Case No. 23-14861)	☐ Cyxtera Technologies Maryland, Inc. (Case No. 23-14866)			
	$\hfill\Box$ Cyxtera Communications Canada, ULC (Case No. 23-14856)	☐ Cyxtera Federal Group, Inc. (Case No. 23-14862)	☐ Cyxtera Technologies, LLC (Case No. 23-14867)			
	☐ Cyxtera Data Centers, Inc. (Case No. 23-14857)					
	☐ Cyxtera Data Centers, Inc. (Case No. 23-14857)					

#### Official Form 410

Proof of Claim 06/23

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Other than a claim under 11 U.S.C. § 503(b)(9), this form should not be used to make a claim for an administrative expense arising after the commencement of the case.

**Filers must leave out or redact** information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. **Do not send original documents;** they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed.

P	Identify the Clai	m						
1.	Who is the current creditor?	Name of the current creditor (the person or entity to be paid for this claim)  Other names the creditor used with the debtor						
2.	Has this claim been acquired from someone else?	No Yes. From whom?						
notices and payments to the		Where should notices to the creditor be	e sent?	Where should payments to the creditor be sent? (if different)				
	creditor be sent?	Name		Name				
	Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)	Number Street	er Street		Number Street			
	(1131 ) 2002(g)	City State	ZIP Code	City	State	ZIP Code		
		Country		Country				
		Contact phone	_	Contact phone		_		
		Contact email	_	Contact email		=		
		Uniform claim identifier for electronic payments i	n chapter 13 (if you us	se one):				
4.	Does this claim amend one already filed?	No Yes. Claim number on court claim	s registry (if known)	·	Filed on	) / YYYY		
5.	Do you know if anyone else has filed a proof of claim for this claim?	No Yes. Who made the earlier filing?						

Pa	Give Information Abo	but the Claim as of the Date the Case was Filed
6.	Do you have any number you use to identify the debtor?	□ No □ Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor:
7.	How much is the claim?	\$ Does this amount include interest or other charges?  No  Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).
8.	What is the basis of the claim?	Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.  Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).  Limit disclosing information that is entitled to privacy, such as health care information.
9.	Is all or part of the claim secured?	Yes. The claim is secured by a lien on property.   Nature of property:   Real estate: If the claim is secured by the debtor's principal residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim.   Motor vehicle   Other. Describe:   Basis for perfection:   Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)    Value of property:
10.	Is this claim based on a lease?	□ No         □ Yes. Amount necessary to cure any default as of the date of the petition.       \$
11.	Is this claim subject to a right of setoff?	□ No □ Yes. Identify the property:

Proof of Claim page 2 Official Form 410

12. Is all or part of the claim entitled to priority under		No							
11 U.S.C. § 507(a)?		Yes. Chec	k all that apply:	:				Amoun	t entitled to priority
A claim may be partly priority and partly nonpriority. For example,		Domes 11 U.S	stic support obl 5.C. § 507(a)(1	ligations (including)	ding alimony B).	and child suppo	ort) under	\$	
in some categories, the law limits the amount entitled to priority.						se, or rental of 11 U.S.C. § 50		\$	
endued to priority.		days b		kruptcy petitioi	n is filed or th	0*) earned with le debtor's busi		\$	
		■ Taxes	or penalties ov	wed to governr	mental units.	11 U.S.C. § 507	′(a)(8).	\$	
		Contril	outions to an e	employee bene	efit plan. 11 L	J.S.C. § 507(a)(	(5).	\$	
		Other.	Specify subse	ection of 11 U.	S.C. § 507(a)	)() that applie	es.	\$	
		* Amounts	are subject to adj	justment on 4/01	/25 and every 3	3 years after that f	or cases begur	n on or after	the date of adjustment.
13. Is all or part of the claim entitled to administrative priority pursuant to 11 U.S.C. § 503(b)(9)?		days befor	e the date of c	commenceme	nt of the abov		h the goods	have been	e debtor within 20 n sold to the Debtor in im.
Part 3: Sign Below									
The person completing this proof of claim must sign and date it. FRBP 9011(b).  If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.  A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both.  18 U.S.C. §§ 152, 157, and 3571.	I under the an I have I declar	am the trust am a guarar rstand that a nount of the examined the are under per ted on date	itor. itor's attorney of ee, or the debt of the debt of the an authorized solaim, the credine information of perjury  MM / DD	dorser, or other autidorser, or other signature on the itor gave the din this <i>Proof or</i> that the foreg	horized agent er codebtor. Et is <i>Proof of Cla</i> ebtor credit for <i>f Claim</i> and had oing is true an	or any payments ave reasonable	a 3005.  n acknowledges received too belief that the	ward the de	at when calculating ebt. on is true and correct.
	Name		First name		Middle na	me	Last r	name	
	Title								
	Compa	ny	Identify the corp	orate servicer as	the company if	the authorized age	ent is a servicer	·.	
	Addres	s	Number	Street					
			City			State	ZIP Cod	de	Country
	Contac	t nhone					Email		

#### Instructions for Proof of Claim

United States Bankruptcy Court

These instructions and definitions generally explain the law. In certain circumstances, such as bankruptcy cases that debtors do not file voluntarily, exceptions to these general rules may apply. You should consider obtaining the advice of an attorney, especially if you are unfamiliar with the bankruptcy process and privacy regulations.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157 and 3571

#### How to fill out this form

- Fill in all of the information about the claim as of the date the case was filed.
- Fill in the caption at the top of the form
- If the claim has been acquired from someone else, then state the identity of the last party who owned the claim or was the holder of the claim and who transferred it to you before the initial claim was filed.
- Attach any supporting documents to this form. Attach redacted copies of any documents that show that the debt exists, a lien secures the debt, or both. (See the definition of *redaction* on the next page.)

Also attach redacted copies of any documents that show perfection of any security interest or any assignments or transfers of the debt. In addition to the documents, a summary may be added. Federal Rule of Bankruptcy Procedure (called "Bankruptcy Rule") 3001(c) and (d).

- Do not attach original documents because attachments may be destroyed after scanning.
- If the claim is based on delivery health care goods or services, do not disclose confidential health care information. Leave out or redact confidential information both in the claim and in the attached documents.

## PLEASE SEND COMPLETED PROOF(S) OF CLAIM

Cyxtera Technologies, Inc. Claims Processing Center c/o KCC 222 N. Pacific Coast Hwy., Ste. 300 El Segundo, CA 90245

Alternatively, your claim can be filed electronically on KCC's website at https://epoc.kccllc.net/cyxtera.

- A Proof of Claim form and any attached documents must show only the last 4 digits of any social security number, individual's tax identification number, or financial account number, and only the year of any person's date of birth. See Bankruptcy Rule 9037.
- For a minor child, fill in only the child's initials and the full name and address of the child's parent or guardian. For example, write A.B., a minor child (John Doe, parent, 123 Main St., City, State). See Bankruptcy Rule 9037.

#### Confirmation that the claim has been filed

To receive confirmation that the claim has been filed, either enclose a stamped self-addressed envelope and a copy of this form or you may view a list of filed claims in this case by visiting the Claims and Noticing and Agent's website at http://www.kccllc.net/cyxtera

#### Understand the terms used in this form

Administrative expense: Generally, an expense that arises after a bankruptcy case is filed in connection with operating, liquidating, or distributing that bankruptcy estate. 11 U.S.C. § 503

Claim: A creditor's right to receive payment for a debt that the debtor owed on the date the debtor filed for bankruptcy. 11 U.S.C. §101 (5). A claim may be secured or unsecured.

12/15

Claim Pursuant to 11 U.S.C. §503(b)(9): A claim arising from the value of any goods received by the Debtor within 20 days before the date of commencement of the above case, in which the goods have been sold to the Debtor in the ordinary course of the Debtor's business. Attach documentation supporting such claim.

**Creditor:** A person, corporation, or other entity to whom a debtor owes a debt that was incurred on or before the date the debtor filed for bankruptcy. 11 U.S.C. §101 (10).

**Debtor:** A person, corporation, or other entity to who is in bankruptcy. Use the debtor's name and case number as shown in the bankruptcy notice you received. 11 U.S.C. §101 (13).

**Evidence of perfection:** Evidence of perfection of a security interest may include documents showing that a security interest has been filed or recorded, such as a mortgage, lien, certificate of title, or financing statement.

Information that is entitled to privacy: A *Proof of Claim* form and any attached documents must show only the last 4 digits of any social security number, an individual's tax identification number, or a financial account number, only the initials of a minor's name, and only the year of any person's date of birth. If a claim is based on delivering health care goods or services, limit the disclosure of the goods or services to avoid embarrassment or disclosure of confidential health care information. You may later be required to give more information if the trustee or someone else in interest objects to the claim.

**Priority claim:** A claim within a category of unsecured claims that is entitled to priority under 11 U.S.C. §507(a). These claims are paid from the available money or property in a bankruptcy case before other unsecured claims are paid. Common priority unsecured claims include alimony, child support, taxes, and certain unpaid wages.

**Proof of claim:** A form that shows the amount of debt the debtor owed to a creditor on the date of the bankruptcy filing. The form must be filed in the district where the case is pending.

**Redaction of information:** Masking, editing out, or deleting certain information to protect privacy. Filers must redact or leave out information entitled to **privacy** on the *Proof of Claim* form and any attached documents.

Do not file these instructions with your form.

Secured claim under 11 U.S.C. §506(a): A claim backed by a lien on particular property of the debtor. A claim is secured to the extent that a creditor has the right to be paid from the property before other creditors are paid. The amount of a secured claim usually cannot be more than the value of the particular property on which the creditor has a lien. Any amount owed to a creditor that is more than the value of the property normally may be an unsecured claim. But exceptions exist; for example, see 11 U.S.C. § 1322(b) and the final sentence of 1325(a).

Examples of liens on property include a mortgage on real estate a security interest in a car. A lien may be voluntarily granted by a debtor or may be obtained through a court proceeding. In states, a court judgment may be a lien.

**Setoff:** Occurs when a creditor pays itself with money belonging to the debtor that it is holding, or by canceling a debt it owes to the debtor.

**Uniform claim identifier:** An optional 24-character identifier that some creditors use to facilitate electronic payment.

**Unsecured claim:** A claim that does not meet the requirements of a secured claim. A claim may be unsecured in part to the extent that the amount of the claim is more than the value of the property on which a creditor has a lien.

#### Offers to purchase a claim

Certain entities purchase claims for an amount that is less than the face value of the claims. These entities may contact creditors offering to purchase their claims. Some written communications from these entities may easily be confused with official court documentation or communications from the debtor. These entities do not represent the bankruptcy court, the bankruptcy trustee, or the debtor. A creditor has no obligation to sell its claim. However, if a creditor decides to sell its claim, any transfer of that claim is subject to Bankruptcy Rule 3001(e), any provisions of the Bankruptcy Code (11 U.S.C. § 101 et seq.) that apply, and any orders of the bankruptcy court that apply.

### Appendix "C"

#### KIRKLAND & ELLIS LLP KIRKLAND & ELLIS INTERNATIONAL LLP

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Proposed Co-Counsel for Debtors and Debtors in Possession

## UNITED STATES BANKRUPTCY COURT DISTRICT OF NEW JERSEY

In re:	Chapter 11
CYXTERA TECHNOLOGIES, INC., et al.,	Case No. 23-14853 (JKS)
Debtors. <sup>1</sup>	(Jointly Administered)

NOTICE OF DEADLINE
REQUIRING SUBMISSION OF PROOFS
OF CLAIM ON OR BEFORE AUGUST 15, 2023,
AND RELATED PROCEDURES FOR SUBMITTING PROOFS
OF CLAIM IN THE ABOVE-CAPTIONED CHAPTER 11 CASES

A complete list of each of the Debtors in these chapter 11 cases may be obtained on the website of the Debtors' claims and noticing agent at <a href="https://www.kccllc.net/cyxtera">https://www.kccllc.net/cyxtera</a>. The location of Debtor Cyxtera Technologies, Inc.'s principal place of business and the Debtors' service address in these chapter 11 cases is: 2333 Ponce de Leon Boulevard, Ste. 900, Coral Gables, Florida 33134.

# TO: ALL PERSONS AND ENTITIES WITH CLAIMS AGAINST ANY DEBTOR LISTED ON PAGE 2 AND 3 OF THIS NOTICE IN THE ABOVE-CAPTIONED CHAPTER 11 CASES.

The United States Bankruptcy Court for the District of New Jersey (the "Court") has entered an order (the "Bar Date Order") establishing 4:00 p.m. prevailing Eastern Time on August 15, 2023 (the "General Claims Bar Date"), as the last date for each Person or Entity² (including individuals, partnerships, corporations, joint ventures, and trusts) to submit proofs of claim (each, a "Proof of Claim") against any of the Debtors listed on page 2 and 3 of this notice (collectively, the "Debtors").

Except for those holders of the Claims (as defined herein) listed below under "Claims for Which Proofs of Claim Need Not be Filed" that are specifically excluded from the General Claims Bar Date submission requirement, the General Claims Bar Date, the Rejection Damages Bar Date, the Supplemental Bar Date, and the Governmental Bar Date, (each as defined herein and collectively, the "Bar Dates") and the procedures set forth below for submitting Proofs of Claim apply to all Claims against the Debtors that arose prior to June 4, 2023 (the "Petition Date"), the date on which the Debtors commenced cases under chapter 11 of the United States Bankruptcy Code, including parties asserting Claims pursuant to section 503(b)(9) of the Bankruptcy Code (each, a "503(b)(9) Claim").<sup>3</sup> In addition, Governmental Units have until 4:00 p.m. prevailing Eastern Time on December 1, 2023 (the date that is the one-hundred and eighty (180) days after the Petition Date) (the "Governmental Bar Date"), to submit Proofs of Claim.

A holder of a possible Claim against the Debtors should consult an attorney regarding any matters not covered by this notice, such as whether the holder should submit a Proof of Claim.

#### **Debtors in these Chapter 11 Cases**

	Last Four Digits of Tax	
Debtor Name	Identification Number	Case Number
Cyxtera Technologies, LLC	1569	23-14867 (JKS)
Cyxtera Canada TRS, ULC	0701	23-14854 (JKS)
Cyxtera Canada, LLC	N/A	23-14855 (JKS)
Cyxtera Communications Canada, ULC	1748	23-14856 (JKS)
Cyxtera Communications, LLC	Disregarded Entity	23-14852 (JKS)
Cyxtera Data Centers, Inc.	9960	23-14857 (JKS)
Cyxtera DC Holdings, Inc.	9358	23-14858 (JKS)

Except as otherwise defined herein, all terms specifically defined in title 11 of the United States Code, 11 U.S.C. §§ 101-1532 (the "Bankruptcy Code") shall have those meanings ascribed to them by the Bankruptcy Code. In particular, as used herein: (a) the term "Entity" (including individuals, partnerships, corporations, joint ventures, and trusts) has the meaning given to it in section 101(15) of the Bankruptcy Code; (b) the term "Governmental Unit" has the meaning given to it in section 101(27) of the Bankruptcy Code; and (c) the term "Person" has the meaning given to it in section 101(41) of the Bankruptcy Code.

<sup>&</sup>quot;503(b)(9) Claims" are Claims for the value of goods received by a Debtor within twenty days before the Petition Date, where such goods were sold to the Debtor in the ordinary course of such Debtor's business. See 11 U.S.C. § 503(b)(9).

	Last Four Digits of Tax	
Debtor Name	Identification Number	Case Number
Cyxtera DC Parent Holdings, Inc.	9491	23-14859 (JKS)
Cyxtera Digital Services, LLC	8315	23-14860 (JKS)
Cyxtera Employer Services, LLC	2257	23-14861 (JKS)
Cyxtera Federal Group, Inc.	4954	23-14862 (JKS)
Cyxtera Holdings, LLC	Disregarded Entity	23-14863 (JKS)
Cyxtera Management, Inc.	0913	23-14864 (JKS)
Cyxtera Netherlands B.V.	1564	23-14865 (JKS)
Cyxtera Technologies Maryland, Inc.	2896	23-14866 (JKS)
Cyxtera Technologies, Inc.	3013	23-14853 (JKS)

#### Who Must Submit a Proof of Claim

You <u>MUST</u> submit a Proof of Claim to vote on a chapter 11 plan filed by the Debtors or to share in distributions from the Debtors' estates if you have a Claim that arose before the Petition Date and it is *not* one of the types of Claims described under the heading "Claims for Which Proofs of Claim Need Not Be Filed" below. Claims based on acts or omissions of the Debtors that occurred before the Petition Date must be submitted on or prior to the applicable Bar Date, even if such Claims are not now fixed, liquidated, or certain or did not mature or become fixed, liquidated, or certain before the Petition Date.

Under section 101(5) of the Bankruptcy Code and as used in this notice, "Claim" means: (a) a right to payment, whether or not such right is reduced to judgment, liquidated, unliquidated, fixed, contingent, matured, unmatured, disputed, undisputed, legal, equitable, secured, or unsecured; or (b) a right to an equitable remedy for breach of performance if such breach gives rise to a right to payment, whether or not such right to an equitable remedy is reduced to judgment, fixed, contingent, matured, unmatured, disputed, undisputed, secured, or unsecured.

#### What to Submit

The Debtors are enclosing a Proof of Claim form for use in the cases. If your Claim is scheduled by the Debtors, the form indicates the amount of your Claim as scheduled by the Debtors, the specific Debtor against which the Claim is scheduled, and whether the Claim is scheduled as disputed, contingent, or unliquidated. You will receive a different Proof of Claim Form for each Claim scheduled in your name by the Debtors. You may utilize the Proof of Claim Form(s) provided by the Debtors to submit your Claim.

Your Proof of Claim Form must not contain complete social security numbers or taxpayer identification numbers (only the last four digits), a complete birth date (only the year), the name of a minor (only the minor's initials) or a financial account number (only the last four digits of such financial account).

Additional Proof of Claim Forms may be obtained by contacting the Debtors' notice and claims agent, Kurtzman Carson Consultants LLC ("KCC" or the "Notice and Claims Agent"), by calling (877) 726-6510 for callers in the United States or by calling (424) 236-7250 for callers outside the United States and/or visiting the Debtors' restructuring website at: https://www.kccllc.net/cyxtera.

The following procedures for the submission of Proofs of Claim against the Debtors in these chapter 11 cases shall apply:

- a. **Contents.** Each Proof of Claim must: (i) be written in English; (ii) be denominated in U.S. Dollars; (iii) conform substantially with a Proof of Claim Form provided by the Debtors or the Official Form 410; and (iv) be signed or electronically transmitted through the interface available on KCC's website at <a href="https://www.kccllc.net/cyxtera">https://www.kccllc.net/cyxtera</a> by the claimant or by an authorized agent or legal representative of the claimant;
- b. Section 503(b)(9) Claim. In addition to the requirements set forth above, any Proof of Claim asserting a 503(b)(9) Claim must also: (i) include the value of the goods delivered to and received by the Debtors in the twenty days prior to the Petition Date; (ii) attach documentation of the date on which the goods were delivered to and received by the Debtors; (iii) attach any documentation identifying the particular invoices for which the 503(b)(9) Claim is being asserted; (iv) attach documentation of any reclamation demand made to any Debtor under section 546(c) of the Bankruptcy Code (if applicable); and (v) set forth whether any portion of the 503(b)(9) Claim was satisfied by payments made by the Debtors pursuant to any order of the Court authorizing the Debtors to pay prepetition Claims;
- c. **Receipt of Service**. Claimants submitting a Proof of Claim through nonelectronic means who wish to receive a proof of receipt of their Proofs of Claim from the Notice and Claims Agent must also include with their Proof of Claim a copy of their Proof of Claim and a self-addressed, stamped envelope;
- d. *Identification of the Debtor Entity*. Each Proof of Claim must specify by name and case number the Debtor against which the Claim is submitted by selecting the applicable Debtor at the top of a proposed Proof of Claim Form. A Proof of Claim submitted under Case No. 23-14853 (JKS) or that does not identify a Debtor will be deemed as submitted only against Cyxtera Technologies, Inc. A Proof of Claim that names a subsidiary Debtor but is submitted under Case No. 23-14853 (JKS) will be treated as having been submitted against the subsidiary Debtor with a notation that a discrepancy in the submission exists;
- e. Claim Against Multiple Debtor Entities. Each Proof of Claim must state a Claim against only one Debtor and clearly indicate the Debtor against which the Claim is asserted. To the extent more than one Debtor is listed on the Proof of Claim, such Claim may be treated as if filed only against Cyxtera Technologies, Inc.; and
- f. **Supporting Documentation**. Each Proof of Claim must include supporting documentation in accordance with Bankruptcy Rules 3001(c) and 3001(d).

If, however, such documentation is voluminous, upon prior written consent of the Debtors' counsel, such Proof of Claim may include a summary of such documentation or an explanation as to why such documentation is not available; *provided* that any creditor that received such written consent shall be required to transmit such supporting documentation to Debtors' counsel upon request no later than ten days from the date of such request.

#### When and Where to Submit

Each Proof of Claim, including supporting documentation, must be submitted so that the Notice and Claims Agent *actually receives* the Proof of Claim on or before the applicable Bar Date by: (i) electronically using the interface available on the Notice and Claims Agent's website at <a href="https://www.kccllc.net/cyxtera">https://www.kccllc.net/cyxtera</a>, or (ii) first-class U.S. Mail, which Proof of Claim must include an *original* signature, at the following address: Cyxtera Technologies, Inc. Claims Processing Center, c/o Kurtzman Carson Consultants LLC, 222 N. Pacific Coast Highway, Suite 300, El Segundo, CA 90245, or (iii) overnight mail, or other hand-delivery system, which Proof of Claim must include an original signature, at the following address: Cyxtera Technologies, Inc. Claims Processing Center, c/o Kurtzman Carson Consultants LLC, 222 N. Pacific Coast Highway, Suite 300, El Segundo, CA 90245.

## PROOFS OF CLAIM SUBMITTED BY FACSIMILE OR EMAIL WILL NOT BE ACCEPTED AND WILL NOT BE DEEMED TIMELY SUBMITTED.

#### Claims for Which Proofs of Claim Need Not Be Filed

Persons or Entities need *not* submit a Proof of Claim on behalf of a Claim in these chapter 11 cases on or prior to the applicable Bar Date if the Claim falls into one of the following categories:

- a. any Claim that has already been asserted in a Proof of Claim against the Debtors with the Notice and Claims Agent in a form substantially similar to Official Bankruptcy Form No. 410 (unless such Person or Entity wishes to assert a Claim against a Debtor not identified in the prior Proof of Claim, in which case an additional Proof of Claim must be filed);
- b. any Claim that is listed on the schedules of assets and liabilities and statements of financial affairs (collectively, the "Schedules") filed by the Debtors, provided that (i) the Claim is **not** scheduled as "disputed," "contingent," or "unliquidated"; (ii) the claimant does not disagree with the amount, nature, and priority of the Claim as set forth in the Schedules; and (iii) the claimant does not dispute that the Claim is an obligation only of the specific Debtor against which the Claim is listed in the Schedules;
- c. any Claim that has previously been allowed by order of this Court;
- d. any Claim that has already been paid in full by any of the Debtors;

- e. any Claim for which a different deadline has previously been fixed by this Court;
- f. any Claim held by a Debtor against another Debtor or any of the non-Debtor subsidiaries (whether direct or indirect) of Cyxtera Technologies, Inc.;
- g. any Person or Entity that holds an equity interest in the Debtors, which interest is based exclusively upon the ownership of common or preferred stock, membership interests, partnership interests, warrants, options, or rights of purchase, or who sell or subscribe to such a security or interest; provided that any holder of an equity interest in the Debtors who wishes to assert a Claim (as opposed to an ownership interest) against the Debtors (including a Claim relating to such equity interest or the purchase or sale of such equity interest), must file a Proof of Claim on or before the applicable Bar Date;
- h. any Claim held by a current employee of the Debtors if an order of the Court authorizes the Debtors to honor such Claim in the ordinary course of business as a wage, commission, or benefit; *provided*, *however*, that a current or former employee must submit a Proof of Claim by the General Claims Bar Date for all other Claims arising before the Petition Date, including Claims for wrongful termination, discrimination, harassment, hostile work environment, and retaliation;
- i. any Professional Compensation Claim;<sup>4</sup>
- j. any Claim held by a current officer or director for indemnification, contribution, or reimbursement;
- k. any Person or Entity that is exempt from filing a Proof of Claim pursuant to an order of the Court in these chapter 11 cases, including the Prepetition Priority/1L Secured Parties and DIP Secured Parties (as defined in the Interim Order (I) Authorizing the Debtors to Obtain Postpetition Financing, (II) Authorizing the Debtors to Use Cash Collateral, (III) Granting Liens and Providing Superpriority Administrative Expense

<sup>&</sup>quot;Professional Compensation Claims" means, at any given moment, all Claims for accrued fees and expenses (including success fees) for services rendered by a Professional (as defined herein) through and including the effective date of any confirmed plan, to the extent such fees and expenses have not been paid pursuant to any other order of the Court and regardless of whether a fee application has been filed for such fees and expenses. To the extent the Court denies or reduces by a final order any amount of a Professional's fees or expenses, then the amount by which such fees or expenses are reduced or denied shall reduce the applicable Professional Compensation Claim.

<sup>&</sup>quot;Professional" means an Entity: (a) retained in these chapter 11 cases pursuant to a final order in accordance with sections 327, 328, 363, or 1103 of the Bankruptcy Code and to be compensated for services rendered and expenses incurred before or on the confirmation date, pursuant to sections 327, 328, 329, 330, 363, or 331 of the Bankruptcy Code; or (b) awarded compensation and reimbursement by the Court pursuant to section 503(b)(4) of the Bankruptcy Code.

Claims, (IV) Granting Adequate Protection, (V) Modifying the Automatic Stay, (VI) Scheduling a Final Hearing, and (VII) Granting Related Relief [Docket No. 70] and any amended or final order entered by the Court in respect thereof); and

1. any Claim held by any Person or Entity solely against a non-Debtor entity.

THIS NOTICE IS BEING SENT TO MANY PERSONS AND ENTITIES THAT HAVE HAD SOME RELATIONSHIP WITH OR HAVE DONE BUSINESS WITH THE DEBTORS BUT MAY NOT HAVE AN UNPAID CLAIM AGAINST THE DEBTORS. THE FACT THAT YOU HAVE RECEIVED THIS NOTICE DOES NOT MEAN THAT YOU HAVE A CLAIM OR THAT THE DEBTORS OR THE COURT BELIEVE THAT YOU HAVE ANY CLAIM.

#### **Executory Contracts and Unexpired Leases**

If you have a Claim arising from the rejection of an executory contract or unexpired lease, you must submit your Proof of Claim based on such rejection on or before the later of (a) the General Claims Bar Date or the Governmental Bar Date, as applicable, and (b) 4:00 p.m., prevailing Eastern Time, on the date that is thirty (30) days following entry of the order approving the Debtors' rejection of the applicable executory contract or unexpired lease (the "Rejection Damages Bar Date"). The Debtors will provide notice of the Rejection Damages Bar Date to the contract or lease counterparty whose contract or lease is being rejected at the time the Debtors reject any executory contract or unexpired lease. For the avoidance of doubt, counterparties to unexpired leases of non-residential real property shall not be required to file prepetition claims against any of the Debtors unless and until the applicable lease is rejected by the Debtors.

#### **Amended Schedules Bar Date**

In the event the Debtors amend or supplement their Schedules, the Debtors shall give notice of any such amendment to the holders of any Claim affected thereby, and such holders shall submit their Claims by the later of (a) the applicable Bar Date and (b) 4:00 p.m. prevailing Eastern Time on the date that is thirty (30) calendar days after such Person or Entity is served with notice that the Debtor has amended its Schedules in a manner that affects such Person or Entity (any such date, the "Amended Schedules Bar Date").

#### **The Debtors' Schedules and Access Thereto**

You may be listed as the holder of a Claim against one or more of the Debtors in the Debtors' Schedules.

Copies of the Debtors' Schedules are available: (a) from the Notice and Claims Agent by calling (877) 726-6510 for callers in the United States or by calling (424) 236-7250 for callers outside the United States and/or visiting the Debtors' restructuring website at: https://www.kccllc.net/cyxtera; (b) by written request to Debtors' counsel at the address and telephone number set forth below; and/or (c) for inspection on the Court's Internet Website at http://ecf.njb.uscourts.gov. A login and password to the Court's Public Access to Electronic Court Records required this information obtained are to access and can be

http://www.pacer.psc.uscourts.gov. Copies of the Schedules may also be examined between the hours of 9:00 a.m. and 4:00 p.m., Monday through Friday, at the Office of the Clerk of the Court at Martin Luther King, Jr. Federal Building, 50 Walnut Street, Newark, NJ 07102.

If you rely on the Debtors' Schedules, it is your responsibility to determine that the Claim is accurately listed in the Schedules.

As set forth above, if you agree with the nature, amount, and classification of your Claim as listed in the Debtors' Schedules, and if you do not dispute that your Claim is only against the Debtor specified by the Debtors, and if your Claim is <u>not</u> described as "disputed," "contingent," or "unliquidated," <u>you need not submit a Proof of Claim</u>. Otherwise, or if you decide to submit a Proof of Claim, you must do so before the applicable Bar Date in accordance with the procedures set forth in this notice.

#### **Reservation of Rights**

Nothing contained in this Bar Date Notice is intended, or should be construed, as a waiver of the Debtors' right to: (a) dispute, or assert offsets or defenses against, any submitted Proof of Claim or any Claim listed or reflected in the Schedules as to the nature, amount, liability, or classification of such Claims; (b) subsequently designate any scheduled Claim as disputed, contingent, or unliquidated; and (c) otherwise amend or supplement the Schedules.

#### Consequences of Failure to Submit a Proof of Claim by the Applicable Bar Date

ANY HOLDER OF A CLAIM THAT IS NOT LISTED IN THIS NOTICE AS A CLAIM EXCEPTED FROM THE REQUIREMENTS OF THE BAR DATE ORDER AND THAT FAILS TO TIMELY SUBMIT A PROOF OF CLAIM IN THE APPROPRIATE FORM WILL BE FOREVER BARRED, ESTOPPED, AND ENJOINED FROM (1) VOTING ON ANY CHAPTER 11 PLAN FILED IN THESE CHAPTER 11 CASES ON ACCOUNT OF SUCH CLAIM, (2) PARTICIPATING IN ANY DISTRIBUTION IN THESE CHAPTER 11 CASES ON ACCOUNT OF SUCH CLAIM, AND (3) RECEIVING FURTHER NOTICES REGARDING SUCH CLAIM. SUCH PERSON OR ENTITY SHALL NOT BE TREATED AS A CREDITOR WITH RESPECT TO SUCH CLAIM FOR ANY PURPOSE IN THESE CHAPTER 11 CASES.

Dated:	[ ]	,2023

#### /s/ Draft

#### **COLE SCHOTZ P.C.**

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Proposed Co-Counsel for Debtors and Debtors in Possession

### Appendix "D"

## UNITED STATES BANKRUPTCY COURT DISTRICT OF NEW JERSEY

In re:	Chapter 11
CYXTERA TECHNOLOGIES, INC., et al.,	Case No. 23-14853 (JKS)
Debtors. <sup>1</sup>	(Jointly Administered)

#### NOTICE OF BAR DATES FOR SUBMITTING PROOFS OF CLAIM AND CLAIMS UNDER SECTION 503(B)(9) OF THE BANKRUPTCY CODE AGAINST THE DEBTORS

PLEASE TAKE NOTICE THAT the United States Bankruptcy Court for the District of New Jersey (the "Bankruptcy Court") has entered the Order (I) Setting Bar Dates for Submitting Proofs of Claim, Including Requests for Payment Under Section 503(b)(9), (II) Establishing an Amended Schedules Bar Date and a Rejection Damages Bar Date, (III) Approving the Form, Manner, and Procedures for Filing Proofs of Claim, (IV) Approving Notice Thereof, and (V) Granting Related Relief (the "Bar Date Order") [Docket No. \_\_] establishing 4:00 p.m. prevailing Eastern Time on August 15, 2023 (the "General Claims Bar Date"), as the last date for each Person or Entity² (including individuals, partnerships, corporations, joint ventures and trusts) to submit proofs of claim (each, a "Proof of Claim") against any of the debtors listed below (collectively, the "Debtors"). A copy of the Bar Date Order, and any exhibits thereto are available (i) at the Debtors' expense upon request to Kurtzman Carson Consultants LLC (the "Notice and Claims Agent"), by calling (877) 726-6510 for callers in the United States or by calling (424) 236-7250 for callers outside the United States, (ii) for no charge by visiting the Debtors' restructuring website at <a href="https://www.kccllc.net/cyxtera">https://www.kccllc.net/cyxtera</a>, or (iii) for a fee via PACER by visiting http://ecf.njb.uscourts.gov.

The Bar Date Order requires that all Entities (collectively, the "<u>Claimants</u>") holding or wishing to assert a Claim that arose or is deemed to have arisen prior to **June 4, 2023** (the "<u>Petition Date</u>"), against the Debtors to submit a Proof of Claim so as to be actually received

A complete list of each of the Debtors in these chapter 11 cases may be obtained on the website of the Debtors' claims and noticing agent at <a href="https://www.kccllc.net/cyxtera">https://www.kccllc.net/cyxtera</a>. The location of Debtor Cyxtera Technologies, Inc.'s principal place of business and the Debtors' service address in these chapter 11 cases is: 2333 Ponce de Leon Boulevard, Ste. 900, Coral Gables, Florida 33134.

Except as otherwise defined herein, all terms specifically defined in title 11 of the United States Code, 11 U.S.C. §§ 101-1532 (the "Bankruptcy Code") shall have those meanings ascribed to them by the Bankruptcy Code. In particular, as used herein: (a) the term "Claim" has the meaning given to it in section 101(5) of the Bankruptcy Code; (b) the term "Entity" (including individuals, partnerships, corporations, joint ventures, and trusts) has the meaning given to it in section 101(15) of the Bankruptcy Code; (c) the term "Governmental Unit" has the meaning given to it in section 101(27) of the Bankruptcy Code; and (d) the term "Person" has the meaning given to it in section 101(41) of the Bankruptcy Code.

by the Notice and Claims Agent on or before the applicable bar date as set forth below (collectively, the "Bar Dates").

D. 1	Last Four Digits of Tax	G V 1
Debtor Name	Identification Number	Case Number
Cyxtera Technologies, LLC	1569	23-14867 (JKS)
Cyxtera Canada TRS, ULC	0701	23-14854 (JKS)
Cyxtera Canada, LLC	N/A	23-14855 (JKS)
Cyxtera Communications Canada, ULC	1748	23-14856 (JKS)
Cyxtera Communications, LLC	Disregarded Entity	23-14852 (JKS)
Cyxtera Data Centers, Inc.	9960	23-14857 (JKS)
Cyxtera DC Holdings, Inc.	9358	23-14858 (JKS)
Cyxtera DC Parent Holdings, Inc.	9491	23-14859 (JKS)
Cyxtera Digital Services, LLC	8315	23-14860 (JKS)
Cyxtera Employer Services, LLC	2257	23-14861 (JKS)
Cyxtera Federal Group, Inc.	4954	23-14862 (JKS)
Cyxtera Holdings, LLC	Disregarded Entity	23-14863 (JKS)
Cyxtera Management, Inc.	0913	23-14864 (JKS)
Cyxtera Netherlands B.V.	1564	23-14865 (JKS)
Cyxtera Technologies Maryland, Inc.	2896	23-14866 (JKS)
Cyxtera Technologies, Inc.	3013	23-14853 (JKS)

All Claimants holding or wishing to assert a Claim must submit a Proof of Claim with respect to such Claim so as to be <b>actually received</b> by the Notice and Claims Agent by <b>August 15, 2023, at 4:00 p.m. prevailing Eastern Time</b> (the "General Claims Bar Date"), including parties asserting Claims pursuant to section 503(b)(9) of the Bankruptcy Code.
All Governmental Units holding or wishing to assert a Claim against the
Debtors arising (or deemed to arise) before the Petition Date (whether secured, unsecured priority or unsecured non-priority) must submit a
Proof of Claim so as to be <b>actually received</b> by the Notice and Claims
Agent by December 1, 2023, at 4:00 p.m. prevailing Eastern Time
(the "Governmental Bar Date").
In the event the Debtors amend or supplement their schedules of assets
and liabilities and statements of financial affairs (collectively,
the "Schedules"), the Debtors shall give notice of any such amendment to
the holders of any Claim affected thereby, and such holders shall submit their Claims by the later of (a) the <b>General Claims Bar Date</b> or the
Governmental Bar Date, as applicable, and (b) 4:00 p.m., prevailing
Eastern Time, on the date that is thirty (30) days from the date on which
the Debtors provide notice of the amendment to the Schedules in a manner
that affects such Person or Entity (such later date, the "Amended
Schedules Bar Date").

# Rejection Damages Bar Date

If you have a Claim arising from the rejection of an executory contract or unexpired lease, you must submit a Proof of Claim based on such rejection on or before the later of (a) the **General Claims Bar Date** or the **Governmental Bar Date**, as applicable, and (b) **4:00 p.m., prevailing Eastern Time, on the date that is thirty (30) days** following entry of the order approving the Debtors' rejection of the applicable executory contract or unexpired lease (the "Rejection Damages Bar Date"). The Debtors will provide notice of the Rejection Damages Bar Date to the contract or lease counterparty whose contract or lease is being rejected at the time the Debtors reject any executory contract or unexpired lease. For the avoidance of doubt, counterparties to unexpired leases of non-residential real property shall not be required to file prepetition claims against any of the Debtors unless and until the applicable lease is rejected by the Debtors.

#### When and Where to Submit

Each Proof of Claim, including supporting documentation, must be submitted so that the Notice and Claims Agent *actually receives* the Proof of Claim on or before the applicable Bar Date by: (i) electronically using the interface available on the Notice and Claims Agent's website at <a href="https://www.kccllc.net/cyxtera">https://www.kccllc.net/cyxtera</a>, (ii) first-class U.S. Mail, which Proof of Claim must include an *original* signature, at the following address: Cyxtera Technologies, Inc. Claims Processing Center, c/o Kurtzman Carson Consultants LLC, 222 N. Pacific Coast Highway, Suite 300, El Segundo, CA 90245, or (iii) overnight mail, or other hand-delivery system, which Proof of Claim must include an original signature, at the following address: Cyxtera Technologies, Inc. Claims Processing Center, c/o Kurtzman Carson Consultants LLC, 222 N. Pacific Coast Highway, Suite 300, El Segundo, CA 90245.

# PROOFS OF CLAIM SUBMITTED BY FACSIMILE OR EMAIL WILL <u>NOT</u> BE ACCEPTED AND WILL <u>NOT</u> BE DEEMED TIMELY SUBMITTED.

Contents of Proofs of Claim. Each Proof of Claim must: (i) be written in English; (ii) be denominated in U.S. Dollars; (iii) conform substantially with the form of Proof of Claim attached as Exhibit 1 to the Bar Date Order (the "Proof of Claim Form") as provided by the Debtors or Official Form 410; and (iv) be signed or electronically transmitted through the interface available on the Notice and Claims Agent's website at <a href="https://www.kccllc.net/cyxtera">https://www.kccllc.net/cyxtera</a> by the Claimant or by an authorized agent or legal representative of the Claimant. Please note that each Proof of Claim must specify by name and case number the Debtor against which the Claim is submitted by selecting the applicable Debtor at the top of the proposed Proof of Claim Form. A Proof of Claim submitted under Case No. 23-14853 (JKS) or that does not identify a Debtor will be deemed as submitted only against Cyxtera Technologies, Inc. A Proof of Claim that names a subsidiary Debtor but is submitted under Case No. 23-14853 (JKS) will be treated as having been submitted against the subsidiary Debtor with a notation that a discrepancy in the submission exists.

<u>Section 503(b)(9) Claims.</u> Vendors and suppliers of goods may be entitled to request an administrative priority Claim under section 503(b)(9) of the Bankruptcy Code to the extent they

delivered, and the Debtor received, goods within the twenty-day period prior to the Petition Date. The Court has deemed the submission of a Proof of Claim as satisfying the procedural requirements for asserting such a Claim under section 503(b)(9) of the Bankruptcy Code. In addition to the other requirements listed above, any Proof of Claim asserting a 503(b)(9) Claim must (i) include the value of the goods delivered to and received by the Debtors in the twenty days prior to the Petition Date; (ii) attach documentation of the date on which the goods were delivered to and received by the Debtors; (iii) attach any documentation identifying the particular invoices for which the 503(b)(9) Claim is being asserted; (iv) attach documentation of any reclamation demand made against the Debtors under section 546(c) of the Bankruptcy Code (if applicable); and (v) set forth whether any portion of the 503(b)(9) Claim was satisfied by payments made by the Debtors.

Consequences of Failing to Timely Submit Your Proof of Claim. Any Claimant who is required, but fails, to submit a Proof of Claim in accordance with the Bar Date Order on or before the applicable Bar Date shall be forever barred, estopped, and enjoined from asserting such Claim against the Debtors (or submitting a Proof of Claim with respect thereto). In such event, the Debtors' property shall be forever discharged from any and all indebtedness or liability with respect to such Claim, and such holder shall not be permitted to vote to accept or reject any plan of reorganization filed in these chapter 11 cases or participate in any distribution on account of such Claim or receive further notices regarding such Claim.

Reservation of Rights. Nothing contained in this notice is intended to or should be construed as a waiver of the Debtors' right to: (a) dispute, or assert offsets or defenses against, any submitted Proof of Claim or any Claim listed or reflected in the Schedules as to the nature, amount, liability, or classification of such Claims; (b) subsequently designate any scheduled Claim as disputed, contingent, or unliquidated; and (c) otherwise amend or supplement the Schedules.

Additional Information. If you have any questions regarding the Claims process and/or if you wish to obtain a copy of the Bar Date Order (which contains a more detailed description of the requirements for submitting Proofs of Claim), a Proof of Claim Form, or related documents, you may do so by visiting the Debtors' restructuring website at <a href="https://www.kccllc.net/cyxtera">https://www.kccllc.net/cyxtera</a> or contacting the Notice and Claims Agent by calling (877) 726-6510 for callers in the United States or by calling (424) 236-7250 for callers outside the United States and/or writing to the following address: Cyxtera Technologies, Inc. Claims Processing Center, c/o Kurtzman Carson Consultants LLC, 222 N. Pacific Coast Highway, Suite 300, El Segundo, CA 90245.