

PUBLIC SECTOR SERVICES

Innovation in Behavioral Health Model

State Medicaid agencies can capitalize on a new, evidence-based opportunity to design better behavioral health systems

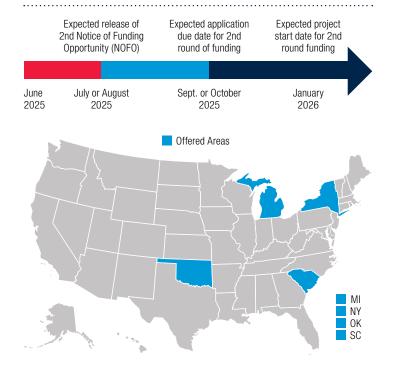
The Opportunity

The Innovation in Behavioral Health (IBH) Model is designed to address the fragmentation of behavioral and physical health care for adults with moderate to severe mental health and substance use disorders (SUD). These individuals often face poor outcomes, premature mortality, and unmet social needs due to uncoordinated systems. The model promotes whole-person, coordinated, and equitable care that improves access, outcomes, and efficiency while reducing unnecessary utilization and health disparities.

IBH Model Goals

- Integrate behavioral health and physical health care for adult Medicaid, Medicare, and dually eligible beneficiaries with moderate to severe mental health and/or SUD.
- Promote value-based payment alignment across Medicare and Medicaid.
- Address health-related social needs like housing, food, and transportation.
- Expand the use of certified health IT and improve care coordination.

The Schedule



Source: Centers for Medicare & Medicaid Services

How A&M Can Help

- Explore and assess for feasibility
- Help adapt existing models
- Provide foundational needs support
- Establish quality measures and incentives
- Conduct stakeholder engagement and communication
- Support project and change management

See next page for details

First Round Awards (2024)

CMS selected four states for initial implementation:

- Oklahoma (statewide)
- Michigan (sub-state)
- New York (sub-state)
- South Carolina (sub-state)

Each received approximately \$7 million in initial cooperative agreement funding¹ to be used for:

- Planning
- Data infrastructure
- Provider transformation

1. At least 30% of total cooperative agreement funding must be passed through to Medicaid-only practice participants per the original NOFO dated June 17, 2024.

How A&M Can Help

A&M brings deep subject matter expertise and practical experience in supporting states and other organizations to assess and implement federal demonstration programs and other funding opportunities. Below are specific skills and service offerings we have leveraged for states:



Explore and Assess for Feasibility

- Assess state electronic health record systems and interoperability capacity
- Identify eligible specialty behavioral health practices
- Evaluate relationships with existing crisis service delivery systems
- **Analyze** alignment with the IBH care delivery framework



Foundational Needs Support

- Enhance health IT infrastructure to support integrated care
- Leverage telehealth tools to expand access and care coordination
- Coordinate practice transformation across participating providers



Adaptation of Existing Models

- Certified Community Behavioral Health Clinic (CCBHC) Demonstration
- CCBHC SAMSHA Expansion Grants
- Medicaid Health Homes
- Primary Care Case Management



Project and Change Management

- Support interprofessional team development and change management
- Address resistance to change and foster organizational alignment with model goals
- Guide teams through sustainable cultural and operational transformation



Stakeholder Engagement

- Maintain transparent, consistent communication with regulators, leadership, and staff
- Negotiate expectations and resolve concerns with oversight and compliance bodies
- Respond to feedback by strengthening staffing, retention, and workforce development



Quality Measures and Incentives

- **Support** states in designing IBH quality measures tied to payment and required reporting
- Develop value-based quality incentives targeting diabetes, hypertension, and tobacco use disorder
- Monitor person-centered planning, treatment goals, and outcome achievement

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