



Guidance From A Peer Turns Gut-Feeling into Fact-Based Action

Published on Alvarez & Marsal (<https://www.alvarezandmarsal.com>)

The CIO of a Fortune 100 company felt something wasn't right with their \$100 million relationship with a technology vendor. He called A&M to speak with a former CIO with relevant expertise and they dissected his concerns together. A&M identified that the problem stemmed from a poorly defined governance structure, highly compartmentalized IT organization and a lack of outcome-based processes. The A&M team helped the client CIO restructure resources to improve governance of the vendor relationship and promote mutual accountability for service delivery.

Source URL: <https://www.alvarezandmarsal.com/insights/guidance-peer-turns-gut-feeling-fact-based-action>

Links

[1] <https://www.alvarezandmarsal.com/insights/guidance-peer-turns-gut-feeling-fact-based-action>