

ARE YOUR OPERATING ROOMS ACHIEVING PEAK PERFORMANCE?

TAKE THE IMPART GROUP PEAK PERFORMANCE OR CHALLENGE

Are your Operating Rooms thriving in an environment of constant change and emerging challenges, including:

- Growing local competition, including ambulatory surgery centers
- Ongoing nursing and anesthesia shortages and increasing wage pressures
- Demands of implementing new programs
- Pressures created by looming pay-for-performance demands
- Cost and reimbursement challenges posed by physician preference items

IMPART GROUP PEAK PERFORMANCE CHALLENGE

Consider how well your ORs stack up against our 10 Peak Performance Indicators and check the box that best applies.	Peak Performer	Room to Improve
Physician Satisfaction. Are you the benchmark in your community for satisfied surgeons? Or are you receiving regular complaints, or worse yet, have they stopped complaining and started migrating?		
Volumes and Market Share. Both volumes and market share grow year-over-year. Surgical product innovation drives new service introductions.		
Utilization vs. Availability. Prime Time Utilization exceeds 75 percent and there is adequate time for scheduling low-volume surgeons and emergencies. You have established scheduling density goals. Cancellations due to capacity constraints are rare.		
Predictable Logistics. First Case On-Time Starts (within 15 minutes) are in excess of 80 percent. Turn-times are predictable and optimized to industry standards.		
Scheduling. Surgeons' offices are able to schedule cases, accomplish pre-registration and schedule PAT with a single phone call. Accurate and complete information is obtained for patients, including specialized equipment requirements.		
Pre-Admission Testing. Results, including Anesthesia clearance, are consistently complete and in chart by noon day before surgery. Day of Surgery cancellations and delayed start-times from incomplete PAT are a rare event.		
OR Management is visible, authorized and effective at addressing needs of physicians and accountable for optimizing OR performance. Anesthesia plays a meaningful and effective leadership role. Rigorous performance metrics are consistently measured, monitored and reported. Problems and key drivers are quickly identified and solutions designed.		
Staffing. Are staffing levels determined using an analytically rigorous, flexible staffing model, or is staffing a paper and pencil exercise? Are overtime hours less than 3 percent of total hours?		
Supplies & Equipment. Equipment and instrumentation for each case are available at the time of case. Preference cards are automated and up-to-date. An effective process is in place to manage costs and reimbursement of implantable and preference items.		

Are you confident that your hospital's peri-operative services are peak performers against all 10 indicators?



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If your sober assessment suggests “Room for Improvement” across one or more key indicators, then your ability to continue to thrive in an increasingly competitive surgical services marketplace is far from assured.

A hospital in the Southeast called IMPART GROUP after OR volumes fell by 18 percent. Our Assessment and Implementation Assistance improved operations such that **volumes began growing again** even before our implementation phase was complete.

IMPART GROUP can help. We conduct Comprehensive OR Assessments and provide Implementation Assistance helping our clients achieve Peak Performance with **financial benefits measured in the tens of millions**. Our proprietary assessment methodology evaluates underlying performance drivers and leads to a client-specific improvement plan.

Visit our website, www.impartgroup.com, to view one of our OR Improvement Case Studies or Contact IMPART GROUP today.

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